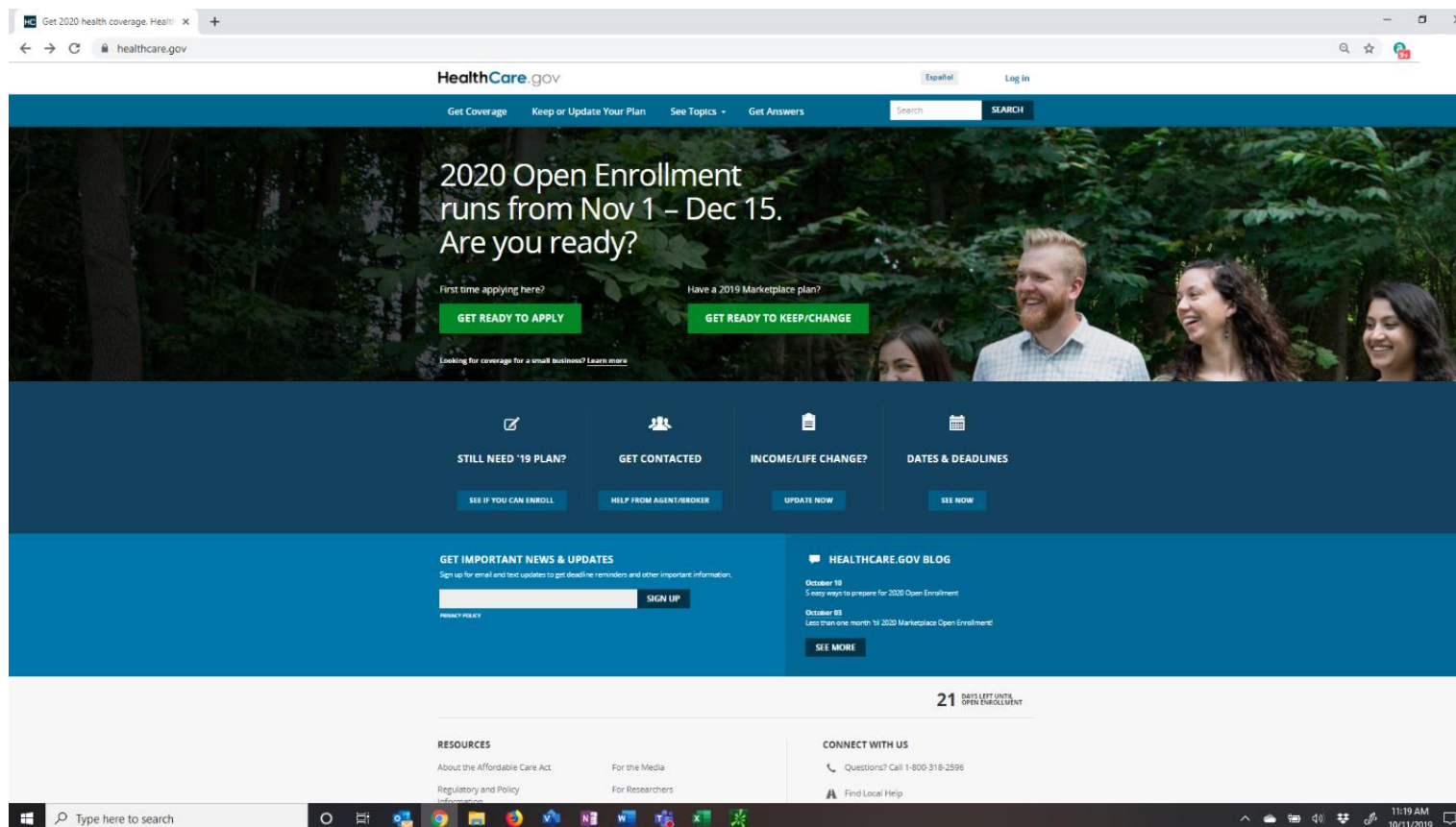


2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

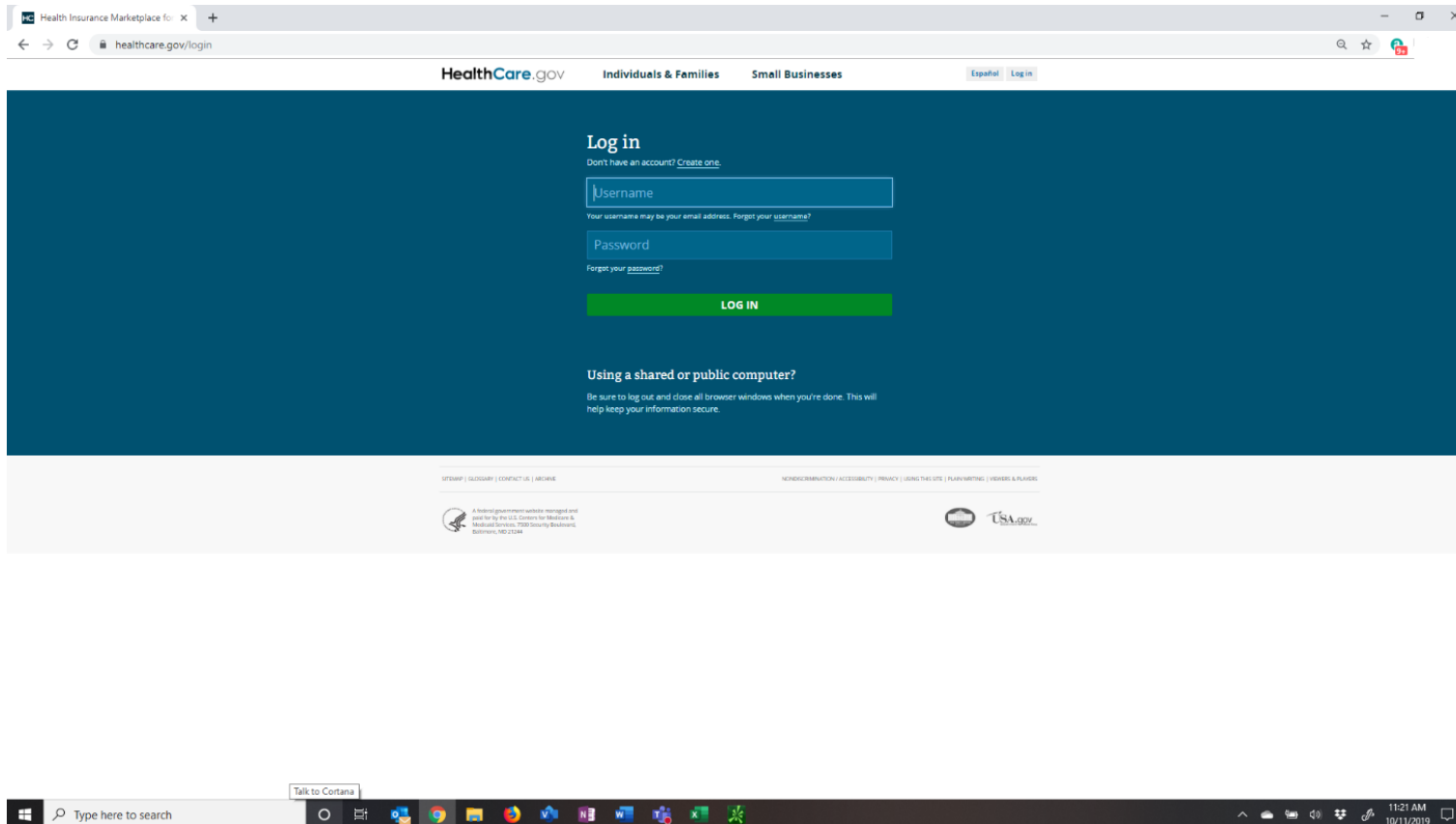
STEP ONE: Go to HealthCare.gov and click on Log in located in the upper right-hand corner.



2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP TWO: Under the words Log In... click on the hyperlink next to the words “Don’t Have an Account?” Create one.

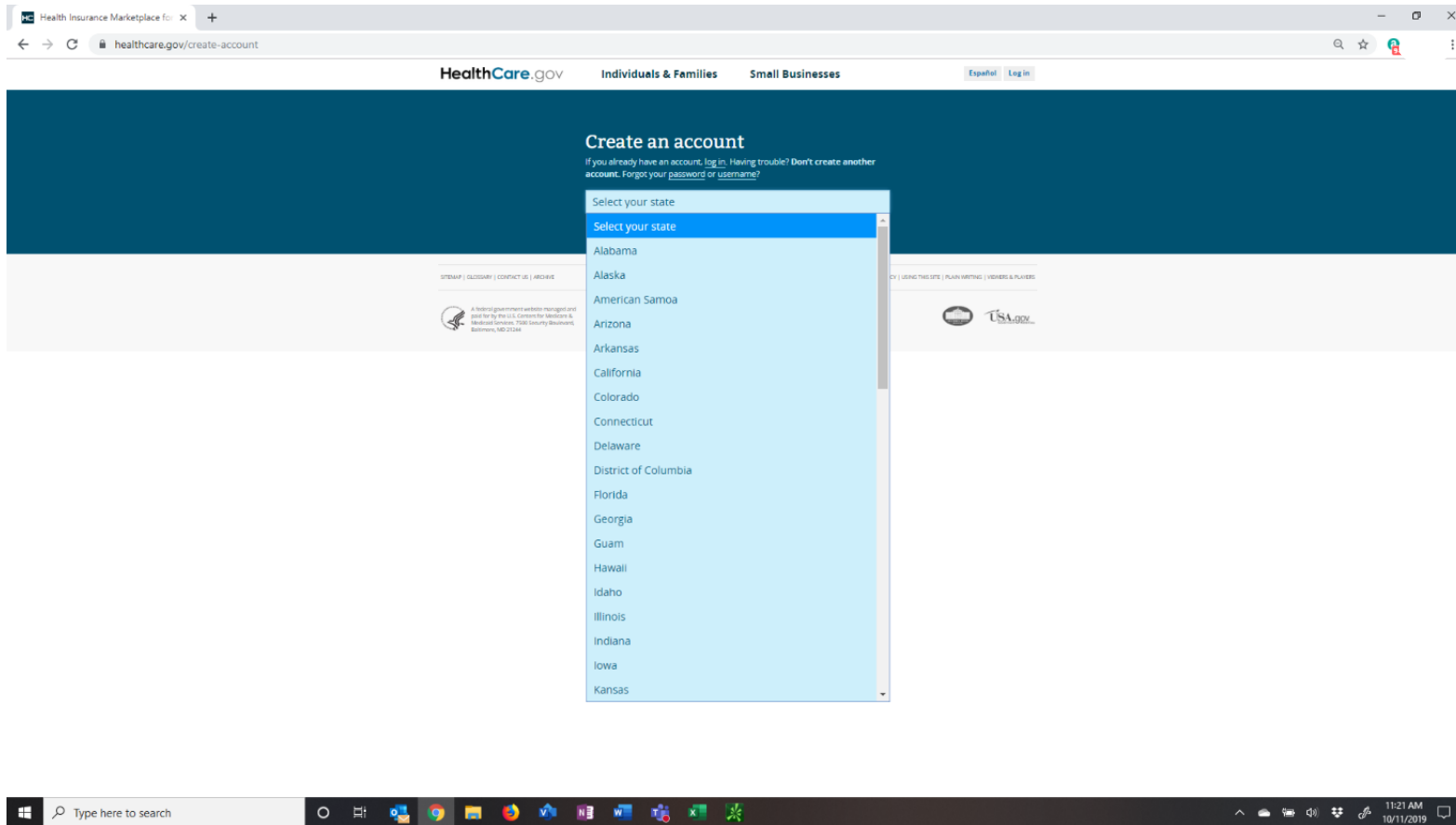


The screenshot shows the HealthCare.gov login page in a web browser. The browser's address bar shows "healthcare.gov/login". The page has a dark blue header with the "HealthCare.gov" logo and navigation links for "Individuals & Families" and "Small Businesses". There are also links for "Español" and "Log in". The main content area is a dark blue box with the "Log in" heading. Below the heading, it says "Don't have an account? [Create one.](#)". There are two input fields: "Username" and "Password". Below the "Username" field, it says "Your username may be your email address. Forgot your [username?](#)". Below the "Password" field, it says "Forgot your [password?](#)". There is a green "LOG IN" button. Below the login fields, there is a section titled "Using a shared or public computer?" with a warning to log out and close all browser windows when done. At the bottom of the page, there is a footer with links for "SITEMAP", "GLOSSARY", "CONTACT US", and "ABOUT". There is also a small logo for "USA.gov" and a disclaimer: "A federal government website managed and operated by the U.S. Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Baltimore, MD 21244". The Windows taskbar is visible at the bottom of the screenshot, showing the search bar, task view button, and several application icons. The system tray shows the time as 11:21 AM on 10/11/2019.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP THREE: Select your State

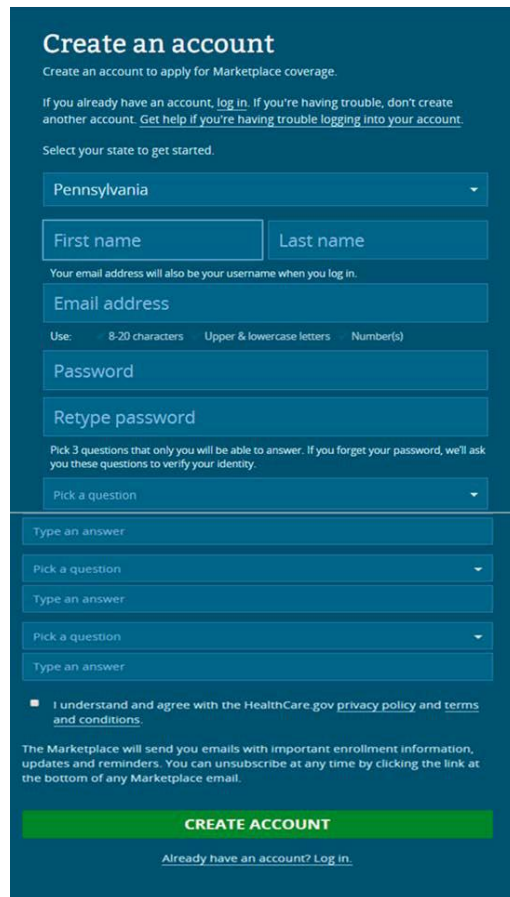


The screenshot shows the HealthCare.gov website in a web browser. The page title is "Create an account". Below the title, it says "If you already have an account, [log in](#). Having trouble? Don't create another account. Forgot your [password](#) or [username](#)?" A dropdown menu is open under the heading "Select your state", showing a list of states: Alabama, Alaska, American Samoa, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Guam, Hawaii, Idaho, Illinois, Indiana, Iowa, and Kansas. The browser's address bar shows "healthcare.gov/create-account". The Windows taskbar at the bottom shows the date and time as 11:21 AM on 10/11/2019.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP FOUR: Complete the information that appears on this screen



Create an account
Create an account to apply for Marketplace coverage.

If you already have an account, [log in](#). If you're having trouble, don't create another account. [Get help if you're having trouble logging into your account.](#)

Select your state to get started.

Pennsylvania

First name Last name

Your email address will also be your username when you log in.

Email address

Use: 8-20 characters Upper & lowercase letters Number(s)

Password

Retype password

Pick 3 questions that only you will be able to answer. If you forget your password, we'll ask you these questions to verify your identity.

Pick a question

Type an answer

Pick a question

Type an answer

Pick a question

Type an answer

☐ I understand and agree with the HealthCare.gov [privacy policy](#) and [terms and conditions](#).

The Marketplace will send you emails with important enrollment information, updates and reminders. You can unsubscribe at any time by clicking the link at the bottom of any Marketplace email.

CREATE ACCOUNT

[Already have an account? Log in.](#)

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP FIVE: Click on “Continue” to Login

Your account is ready

You successfully verified your email address. Next, log in to start your application.

CONTINUE TO LOGIN



2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP SIX: Finish entering your personal information

HealthCare.gov **Individuals & Families** **Small Businesses** John Log out

Apply > Get Results > Get Coverage

Verify your identity & contact information

Tell us about yourself. Use your complete name as it appears on your legal documents (like your driver's license or Social Security card). Why do I need to verify my identity?

John	Middle	Carson	Suffix
------	--------	--------	--------

Phone number Date of birth

XXX-XXX-XXXX	Home	MM/DD/YYYY
--------------	------	------------

Street address Apt./Ste. #

City	Alabama	ZIP code
------	---------	----------

Social Security Number (SSN)

XXX-XX-XXXX

CONTINUE



2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP SEVEN: Answer the questions, in order to verify your identity

Answer these questions so we can verify your identity

Based on your information, we've put together a few questions that only you'll be able to answer. [Why do I need to verify my identity?](#)

You may have opened a mortgage loan in or around June 2015. Please select the lender to whom you currently make your mortgage payments. If you do not have a mortgage, select "NONE OF THE ABOVE/DOES NOT APPLY".

GMAC MORTGAGE
CITICORP MORT
EQUICREDIT
INDEPENDENCE ONE
NONE OF THE ABOVE/DOES NOT APPLY

You may have opened an auto loan in or around January 2016. Please select the lender for this account. If you do not have such an auto loan, select "NONE OF THE ABOVE/DOES NOT APPLY".

AMSOUTH BK
TD AUTO FINANCE
BANK AMERICA
SOVEREIGN BANK
NONE OF THE ABOVE/DOES NOT APPLY

Which of the following businesses have you been associated with? If there is not a matched business name, please select "NONE OF THE ABOVE".

D M EXTERIOR INC
HONEYWELL
EASTMAN KODAK
LIFE HEALTH BENEFITS AGENCY
NONE OF THE ABOVE/DOES NOT APPLY

You currently or previously resided on one of the following streets. Please select the street name from the following choices.

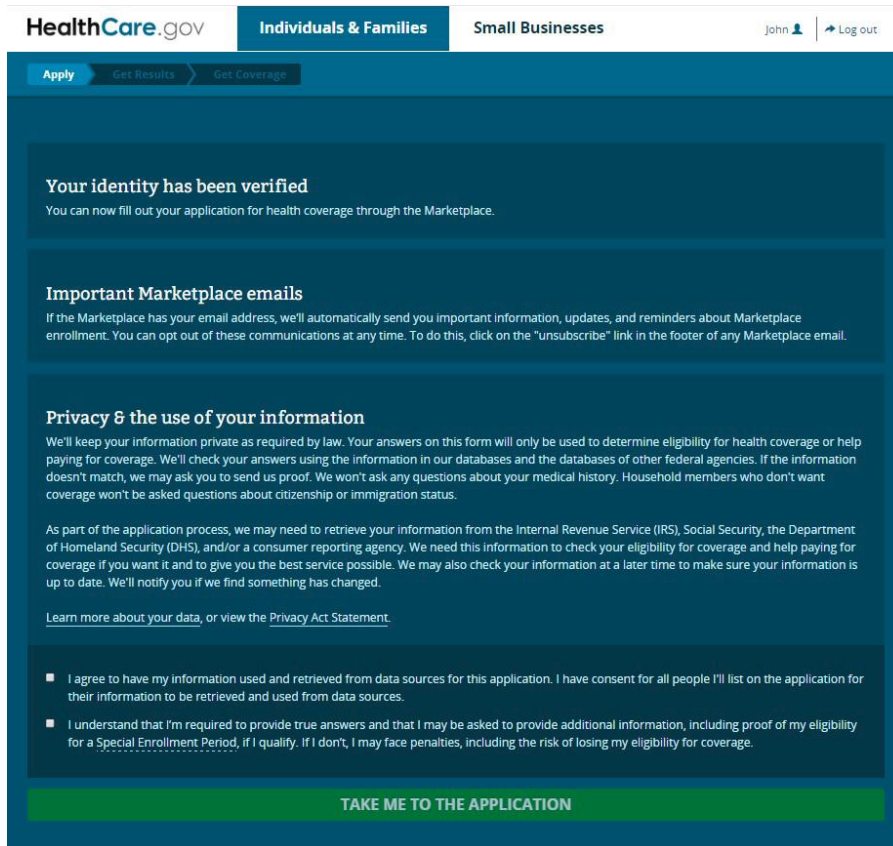
RUBLE
COUNTY LINE
HERITAGE
PINESTEAD
NONE OF THE ABOVE/DOES NOT APPLY

VERIFY MY IDENTITY

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP EIGHT: Once your identity is verified, check the two boxes at the bottom and then click, “Take Me to the Application”



The screenshot shows the HealthCare.gov website interface. At the top, there's a navigation bar with 'HealthCare.gov', 'Individuals & Families', and 'Small Businesses'. A user named 'John' is logged in, with a 'Log out' link. Below the navigation bar, there's a progress bar with 'Apply', 'Get Results', and 'Get Coverage'. The main content area has a dark blue background with white text. It starts with the heading 'Your identity has been verified' and a subtext 'You can now fill out your application for health coverage through the Marketplace.' Below this is a section titled 'Important Marketplace emails' with a paragraph explaining that the Marketplace will send important information, updates, and reminders about Marketplace enrollment. It also mentions that users can opt out of these communications at any time by clicking on the 'unsubscribe' link in the footer of any Marketplace email. The next section is titled 'Privacy & the use of your information' and contains two paragraphs. The first paragraph states that the user's information will be kept private as required by law and used to determine eligibility for health coverage or help paying for coverage. The second paragraph explains that as part of the application process, the user's information may be retrieved from the Internal Revenue Service (IRS), Social Security, the Department of Homeland Security (DHS), and/or a consumer reporting agency. At the bottom of the form, there are two checkboxes for the user to agree to have their information used and retrieved from data sources for this application, and to understand that they are required to provide true answers and that they may be asked to provide additional information, including proof of their eligibility for a Special Enrollment Period, if they qualify. If they don't, they may face penalties, including the risk of losing their eligibility for coverage. A green button labeled 'TAKE ME TO THE APPLICATION' is at the bottom of the form.

HealthCare.gov Individuals & Families Small Businesses John Log out

Apply Get Results Get Coverage

Your identity has been verified
You can now fill out your application for health coverage through the Marketplace.

Important Marketplace emails
If the Marketplace has your email address, we'll automatically send you important information, updates, and reminders about Marketplace enrollment. You can opt out of these communications at any time. To do this, click on the "unsubscribe" link in the footer of any Marketplace email.

Privacy & the use of your information
We'll keep your information private as required by law. Your answers on this form will only be used to determine eligibility for health coverage or help paying for coverage. We'll check your answers using the information in our databases and the databases of other federal agencies. If the information doesn't match, we may ask you to send us proof. We won't ask any questions about your medical history. Household members who don't want coverage won't be asked questions about citizenship or immigration status.

As part of the application process, we may need to retrieve your information from the Internal Revenue Service (IRS), Social Security, the Department of Homeland Security (DHS), and/or a consumer reporting agency. We need this information to check your eligibility for coverage and help paying for coverage if you want it and to give you the best service possible. We may also check your information at a later time to make sure your information is up to date. We'll notify you if we find something has changed.

[Learn more about your data](#), or view the [Privacy Act Statement](#).

- ☐ I agree to have my information used and retrieved from data sources for this application. I have consent for all people I'll list on the application for their information to be retrieved and used from data sources.
- ☐ I understand that I'm required to provide true answers and that I may be asked to provide additional information, including proof of my eligibility for a Special Enrollment Period, if I qualify. If I don't, I may face penalties, including the risk of losing my eligibility for coverage.

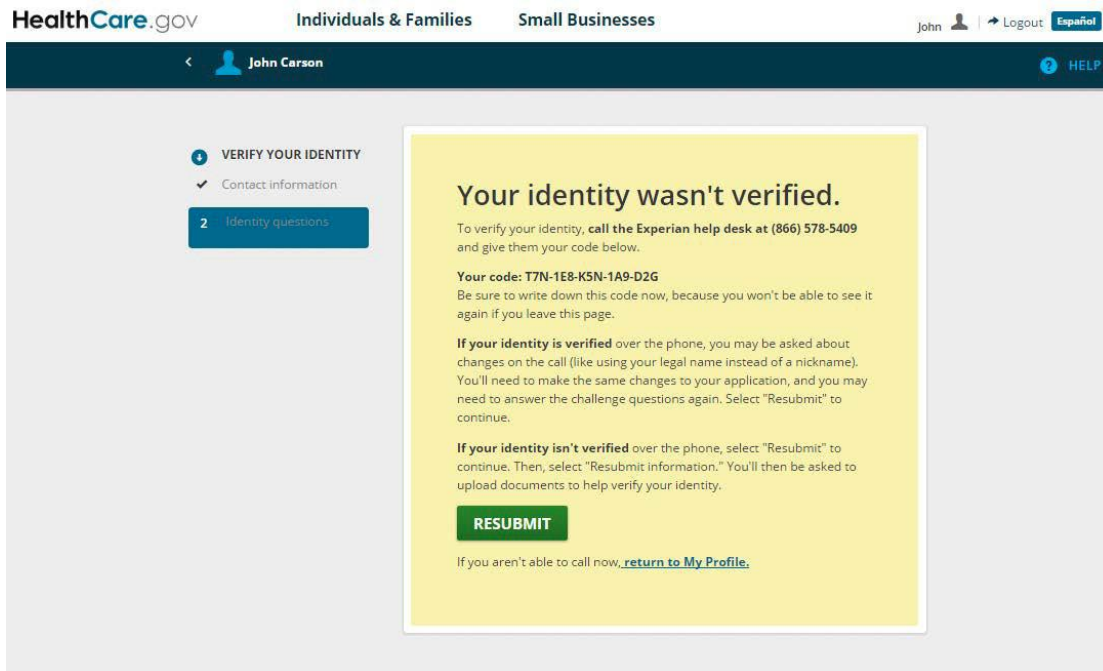
TAKE ME TO THE APPLICATION

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

You will receive a code, or reference number, on the response screen from your online application indicating that your identity verification attempt was unsuccessful. Reach out to the Experian Help Desk for assistance with identity proofing. You will need to write down the code on the screen and give it to Experian. If you only make one attempt to identity proof, you may not receive the code or reference number until the you make a second attempt.

If the reference number was generated, but you failed to write it down and cannot remember it when calling the Experian Help Desk, you may be able to log back into the account and pull up the code or reference number again. **You must verify their identity before they can submit an application online and receive a final eligibility determination.**



The screenshot shows the HealthCare.gov website interface. At the top, there are navigation links for "Individuals & Families" and "Small Businesses". The user is logged in as "John" and can click "Logout" or "Español". The main header shows the user's name "John Carson" and a "HELP" button. On the left, there is a sidebar with a progress indicator for "VERIFY YOUR IDENTITY" with two steps: "Contact information" (completed) and "Identity questions" (current step). The main content area displays a yellow box with the message "Your identity wasn't verified." and instructions to call the Experian help desk at (866) 578-5409. It provides a code: T7N-1E8-K5N-1A9-D2G and explains the next steps for verification.

HealthCare.gov Individuals & Families Small Businesses John Logout Español

< John Carson HELP

1 VERIFY YOUR IDENTITY

✓ Contact information

2 Identity questions

Your identity wasn't verified.

To verify your identity, call the Experian help desk at (866) 578-5409 and give them your code below.

Your code: T7N-1E8-K5N-1A9-D2G

Be sure to write down this code now, because you won't be able to see it again if you leave this page.

If your identity is verified over the phone, you may be asked about changes on the call (like using your legal name instead of a nickname). You'll need to make the same changes to your application, and you may need to answer the challenge questions again. Select "Resubmit" to continue.

If your identity isn't verified over the phone, select "Resubmit" to continue. Then, select "Resubmit information." You'll then be asked to upload documents to help verify your identity.

RESUBMIT

If you aren't able to call now, [return to My Profile](#).

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP NINE: Make any changes that might be needed

HealthCare.gov
Individuals & Families Small Businesses
John Logout Español

< John Carson
? HELP

1 VERIFY YOUR IDENTITY

✔ Contact information

2 Identity questions

Contact information

You may need to change information on this page based on your phone call with Experian. Make any necessary changes then click the "Continue" button.

Tell us about yourself. Use your complete name, as it appears on legal documents (like your Social Security card).

All fields are required unless they're marked optional. Don't enter any letters with special characters, like accents, tildes, etc.

First name

Middle optional

Last name

Suffix optional

Select...

Date of birth

MM/DD/YYYY

Social Security number optional

XXX-XX-XXXX

Email address

PCIA-3@yopmail.com

Street address

Apt./Ste # optional

City

State

Mississippi

ZIP code

39208-

XXXX-XXXX

Phone number

Ext. optional

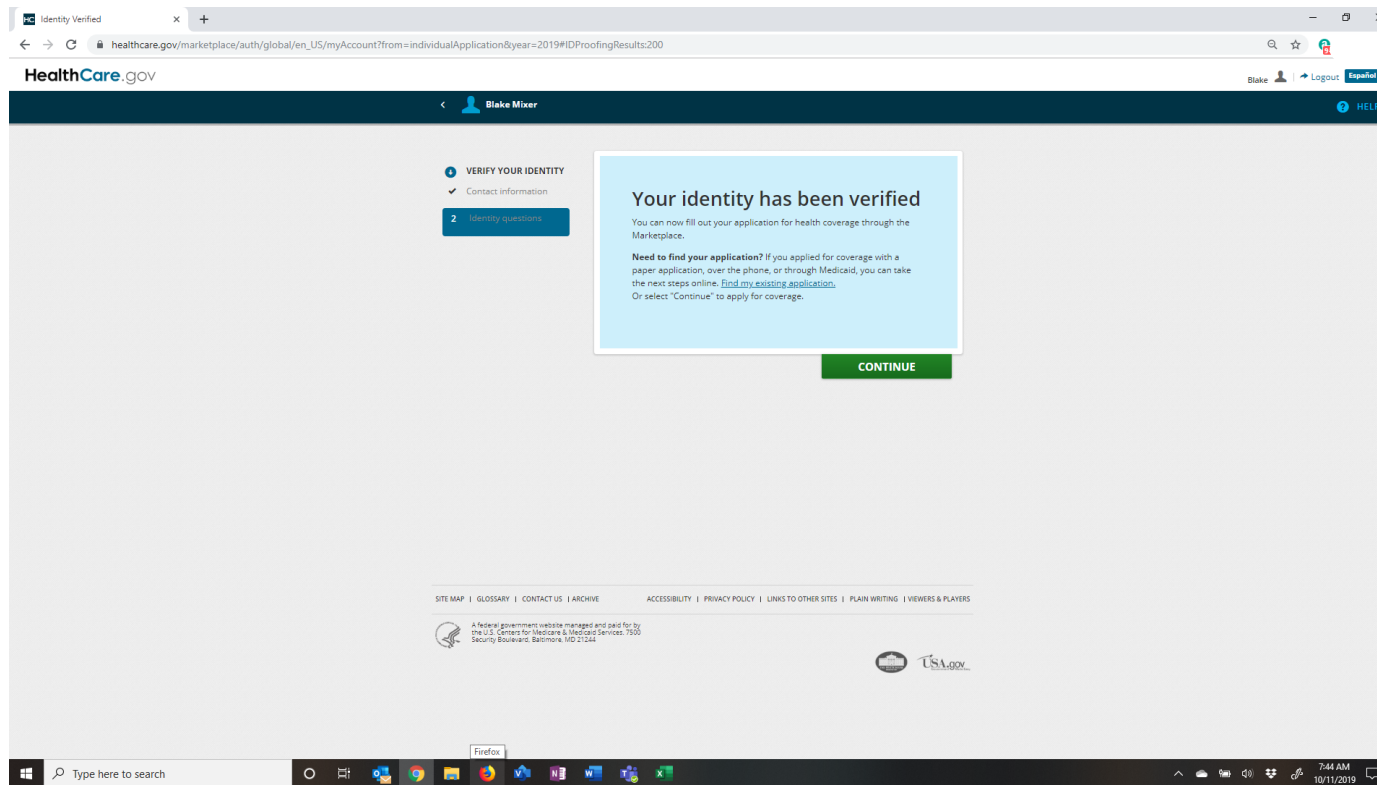
Phone type (Select one.) optional

Select...

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

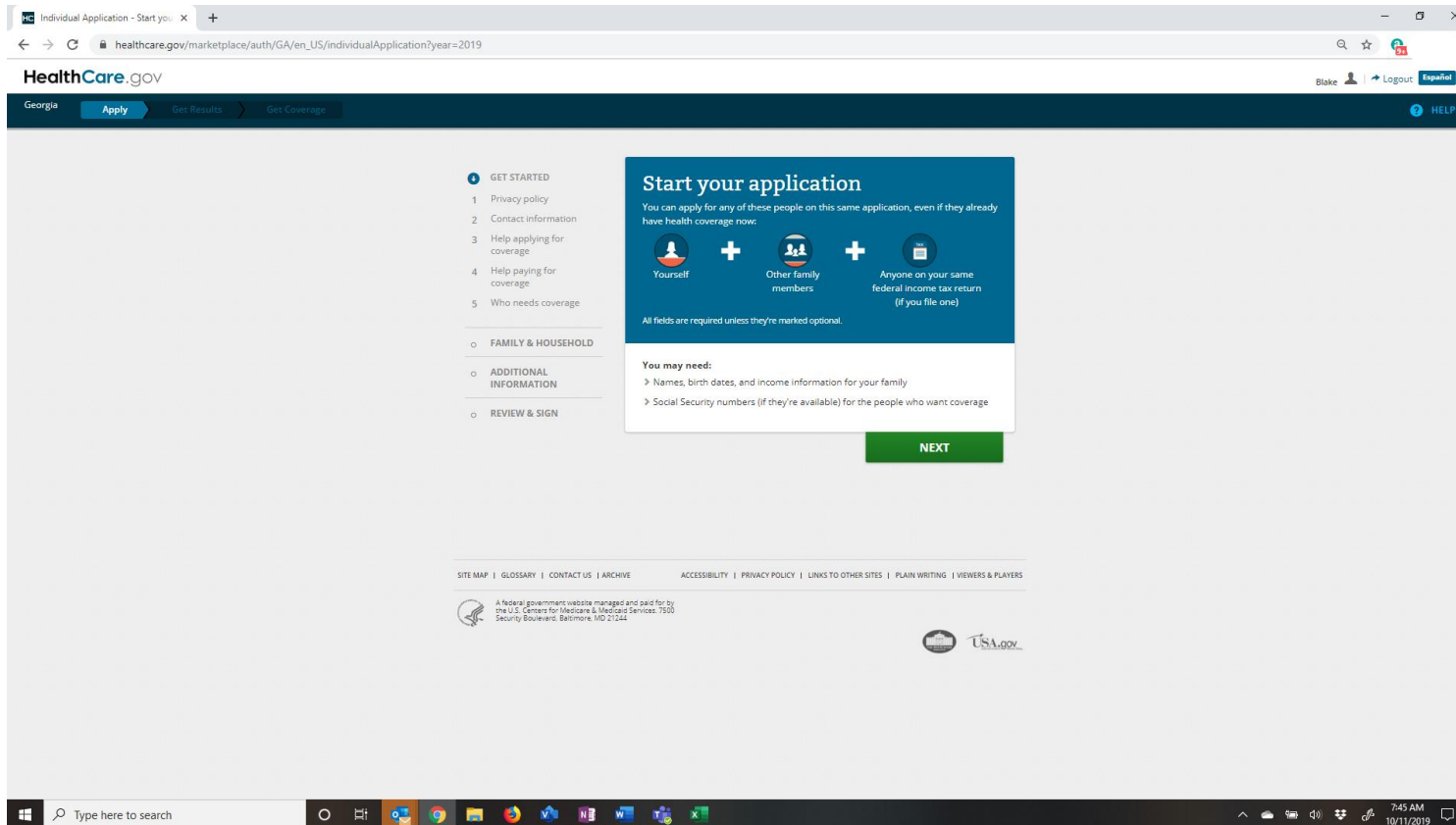
STEP TEN: Once verified, click on “Continue”



2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP ELEVEN: Click “next” to start your application (you are completing basic information at this point, not choosing a plan).



Individual Application - Start your application

healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019

HealthCare.gov

Georgia **Apply** Get Results Get Coverage

Blake | Logout **English** **HELP**

1 GET STARTED

- 1 Privacy policy
- 2 Contact information
- 3 Help applying for coverage
- 4 Help paying for coverage
- 5 Who needs coverage

2 FAMILY & HOUSEHOLD

3 ADDITIONAL INFORMATION

4 REVIEW & SIGN

Start your application

You can apply for any of these people on this same application, even if they already have health coverage now:

+ Yourself **+** Other family members **+** Anyone on your same federal income tax return (if you file one)

All fields are required unless they're marked optional.

You may need:

- > Names, birth dates, and income information for your family
- > Social Security numbers (if they're available) for the people who want coverage

NEXT

SITE MAP | GLOSSARY | CONTACT US | ARCHIVE ACCESSIBILITY | PRIVACY POLICY | LINKS TO OTHER SITES | PLAIN WRITING | VIEWERS & PLAYERS

A federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Baltimore, MD 21244

USA.gov

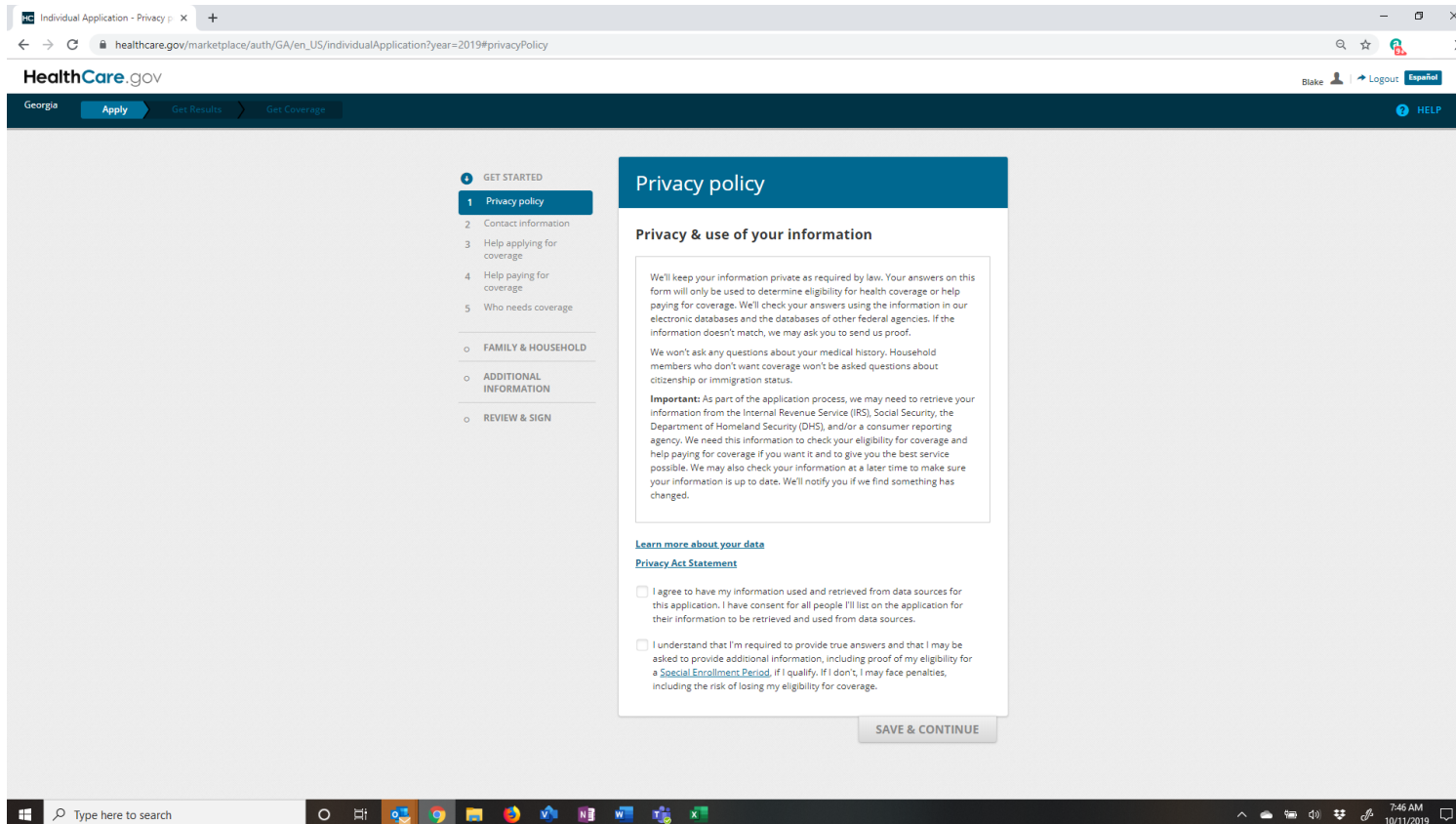
Type here to search

7:45 AM 10/11/2019

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP TWELVE: You must agree and click the bottom two items in order to “Save and Continue”



The screenshot shows the HealthCare.gov website during the enrollment process. The browser address bar shows the URL: healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#privacyPolicy. The page title is "Individual Application - Privacy Policy". The left sidebar shows a progress bar with steps: 1. Privacy policy (selected), 2. Contact information, 3. Help applying for coverage, 4. Help paying for coverage, 5. Who needs coverage. Below these are sections for FAMILY & HOUSEHOLD, ADDITIONAL INFORMATION, and REVIEW & SIGN. The main content area is titled "Privacy policy" and contains the following text:

Privacy & use of your information

We'll keep your information private as required by law. Your answers on this form will only be used to determine eligibility for health coverage or help paying for coverage. We'll check your answers using the information in our electronic databases and the databases of other federal agencies. If the information doesn't match, we may ask you to send us proof.

We won't ask any questions about your medical history. Household members who don't want coverage won't be asked questions about citizenship or immigration status.

Important: As part of the application process, we may need to retrieve your information from the Internal Revenue Service (IRS), Social Security, the Department of Homeland Security (DHS), and/or a consumer reporting agency. We need this information to check your eligibility for coverage and help paying for coverage if you want it and to give you the best service possible. We may also check your information at a later time to make sure your information is up to date. We'll notify you if we find something has changed.

[Learn more about your data](#)
[Privacy Act Statement](#)

☐ I agree to have my information used and retrieved from data sources for this application. I have consent for all people I'll list on the application for their information to be retrieved and used from data sources.

☐ I understand that I'm required to provide true answers and that I may be asked to provide additional information, including proof of my eligibility for a [Special Enrollment Period](#). If I qualify, if I don't, I may face penalties, including the risk of losing my eligibility for coverage.

SAVE & CONTINUE



2020 BENEFIT YEAR

STEP THIRTEEN: More basic information that you need to answer in order to Save and Continue

Individual Application - Contact

healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#contactInformation

GeorgiaApply

GET STARTED
Privacy policy

Contact information

Help applying for coverage

Help paying for coverage

Who needs coverage

FAMILY & HOUSEHOLD

ADDITIONAL INFORMATION

REVIEW & SIGN

Block Mixer
105 N Rainsong Rd
Dakota, GA 30720

UPDATE NAME

Is this your home address?
☒ Yes
☐ No

Is your mailing address the same as your home address?
☒ Yes
☐ No

Is 6781243042 your preferred number?
☒ Yes
☐ No

Phone type
Cell

Second phone number optional
678-224-3042

Ext. optional

Phone type
Select...

Preferred spoken language optional
English

Preferred written language optional
English

We need to know the best way to contact you about this application and your health coverage if you're eligible.
Do you want to read my notices about your application on this website?
☒ Yes, I want to read my notices online.

You'll be contacted when a notice is ready for you on this website:
How can we contact you?
Important Please select at least 1 item(s) **Important Please select at least 1 item(s)**
☐ Text
☒ Email
☐ Use this email address: mark@blockmixer.com

Email Re-enter email address

☐ No, I want to get paper notices sent to me in the mail.

SAVE & CONTINUE

SITE MAP | BACKGROUND | CONTACT US | ABOUT

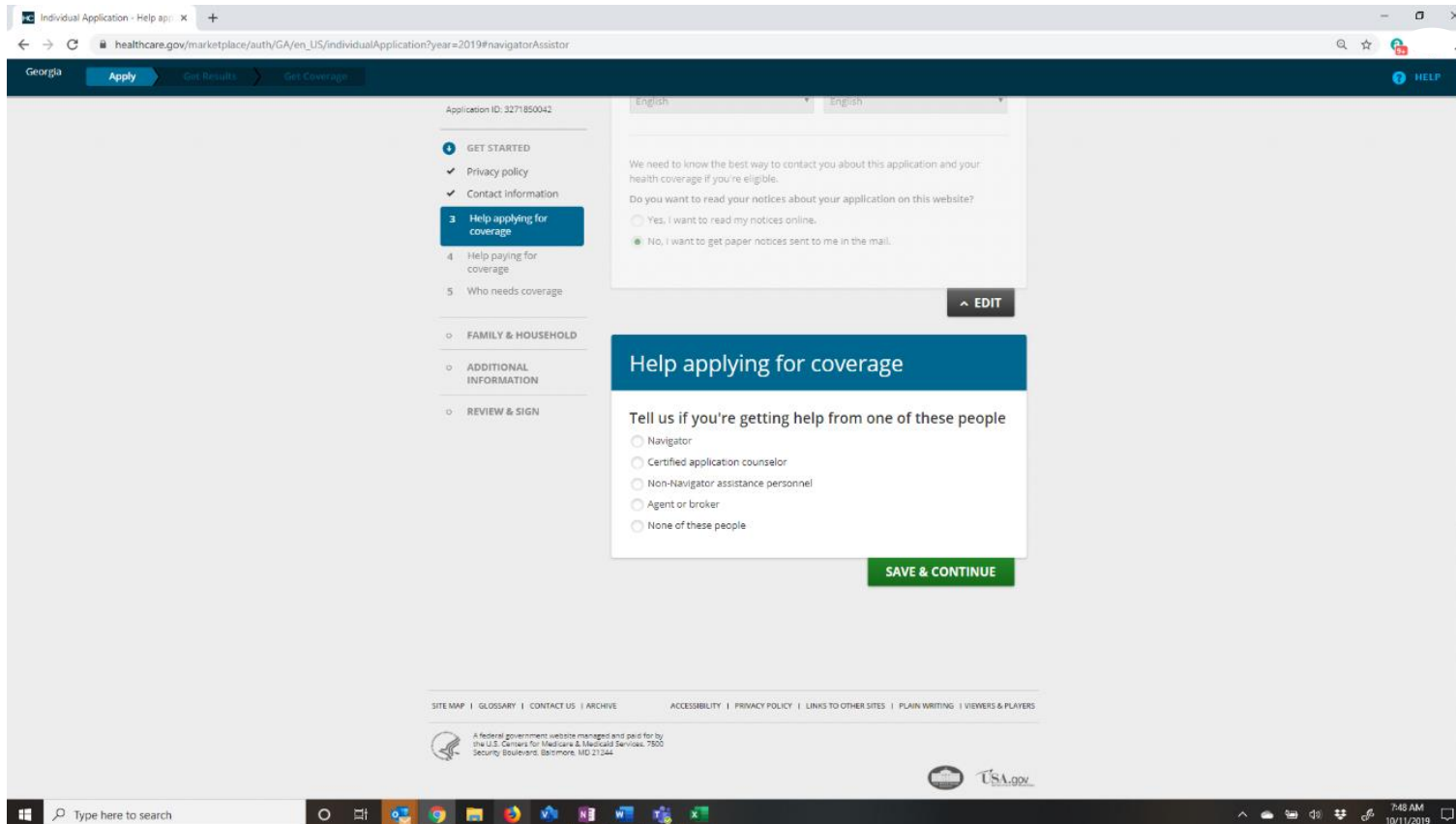
ACCESSIBILITY | PRIVACY POLICY | LINKS TO OTHER SITES | PLANS LISTING | VENDORS & PLANES

A federal government website managed and paid for by the U.S. House for Veterans & Medical Services, 1000 Security Boulevard & Bethesda, MD 20814

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP FOURTEEN: More questions to answer so that you can Save and Continue



Individual Application - Help app: X

healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#navigatorAssistor

Georgia Apply Get Results Get Coverage HELP

Application ID: 3271850042

English English

1 GET STARTED

✓ Privacy policy

✓ Contact information

3 Help applying for coverage

4 Help paying for coverage

5 Who needs coverage

EDIT

Help applying for coverage

Tell us if you're getting help from one of these people

☐ Navigator

☐ Certified application counselor

☐ Non-Navigator assistance personnel

☐ Agent or broker

☐ None of these people

SAVE & CONTINUE

SITE MAP | GLOSSARY | CONTACT US | ARCHIVE

ACCESSIBILITY | PRIVACY POLICY | LINKS TO OTHER SITES | PLAIN WRITING | VIEWERS & PLAYERS

A federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Baltimore, MD 21244

USA.gov

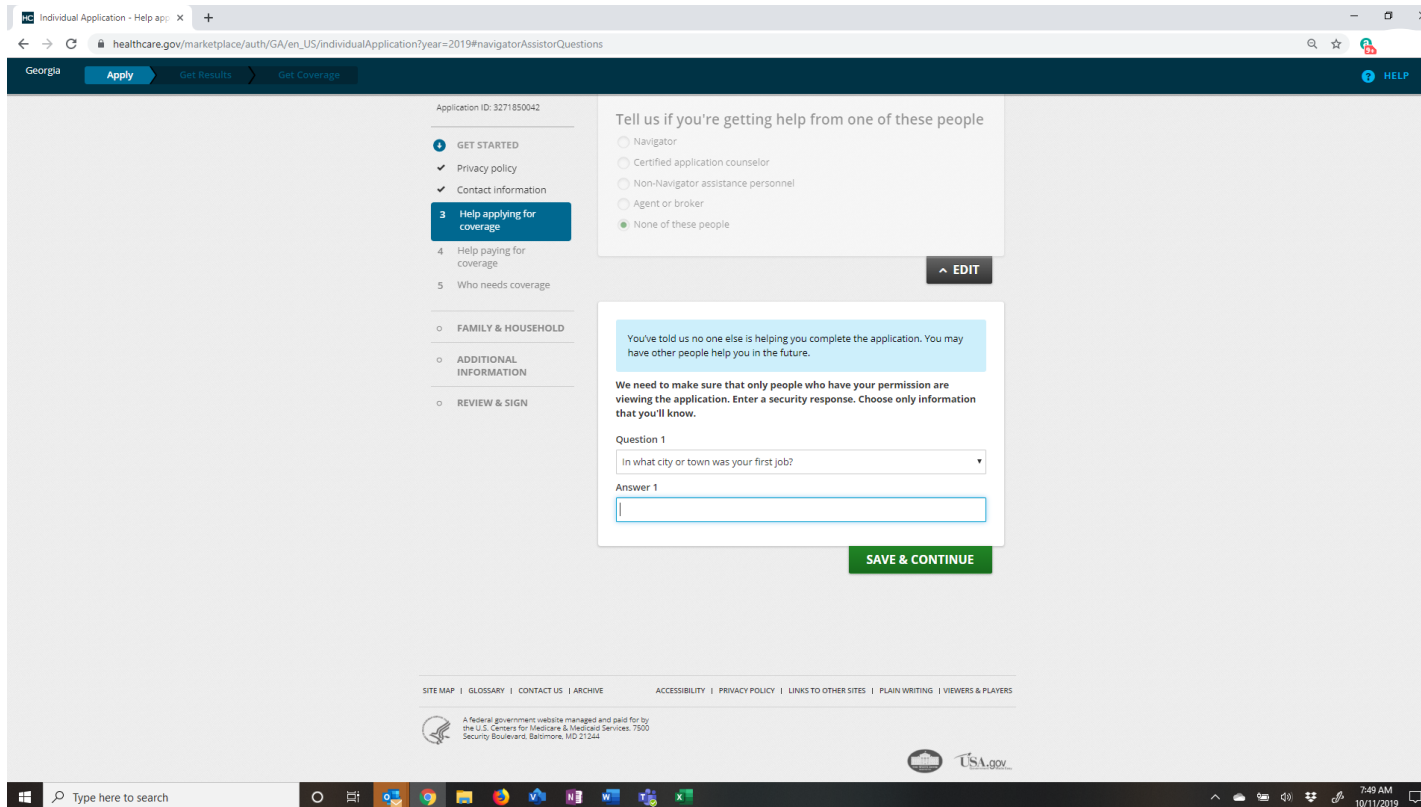
Type here to search

7:48 AM 10/11/2019

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP FIFTEEN: ...and even more questions to answer in order to “Save and Continue”



Individual Application - Help ap: X

healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#navigatorAssistorQuestions

Georgia Apply Get Results Get Coverage HELP

Application ID: 3271850042

- 1 GET STARTED
- 2 Privacy policy
- 3 Contact information
- 4 Help applying for coverage
- 5 Help paying for coverage
- 6 Who needs coverage
- 7 FAMILY & HOUSEHOLD
- 8 ADDITIONAL INFORMATION
- 9 REVIEW & SIGN

Tell us if you're getting help from one of these people

- ☐ Navigator
- ☐ Certified application counselor
- ☐ Non-Navigator assistance personnel
- ☐ Agent or broker
- ☒ None of these people

EDIT

You've told us no one else is helping you complete the application. You may have other people help you in the future.

We need to make sure that only people who have your permission are viewing the application. Enter a security response. Choose only information that you'll know.

Question 1

In what city or town was your first job?

Answer 1

SAVE & CONTINUE

SITE MAP | GLOSSARY | CONTACT US | ARCHIVE

ACCESSIBILITY | PRIVACY POLICY | LINKS TO OTHER SITES | PLAIN WRITING | VIEWERS & PLAYERS

A Federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Baltimore, MD 21244

USA.gov

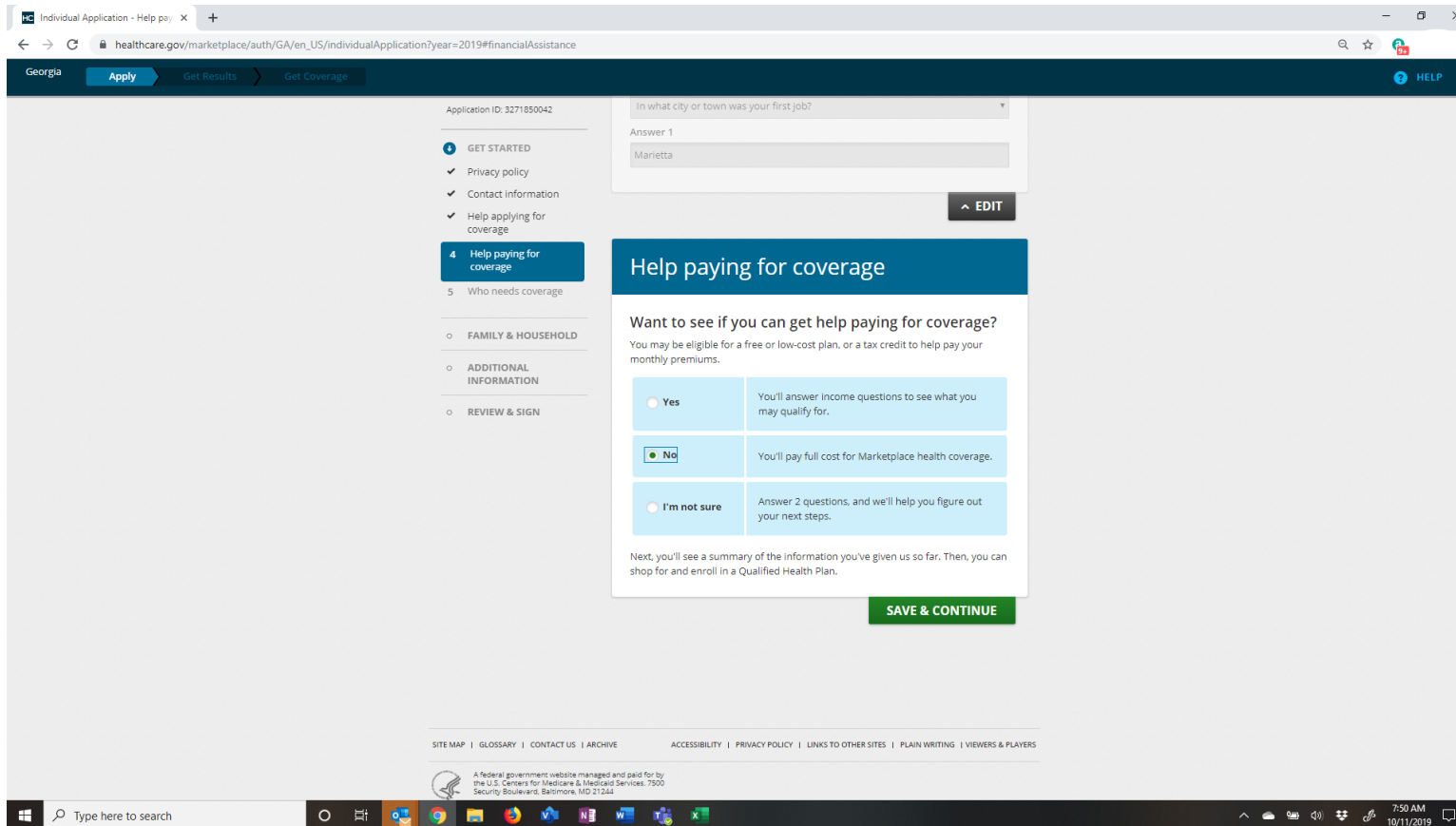
Type here to search

7:49 AM 10/11/2019

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP SIXTEEN: You should answer “No” to this question, since you are not eligible for a tax credit.

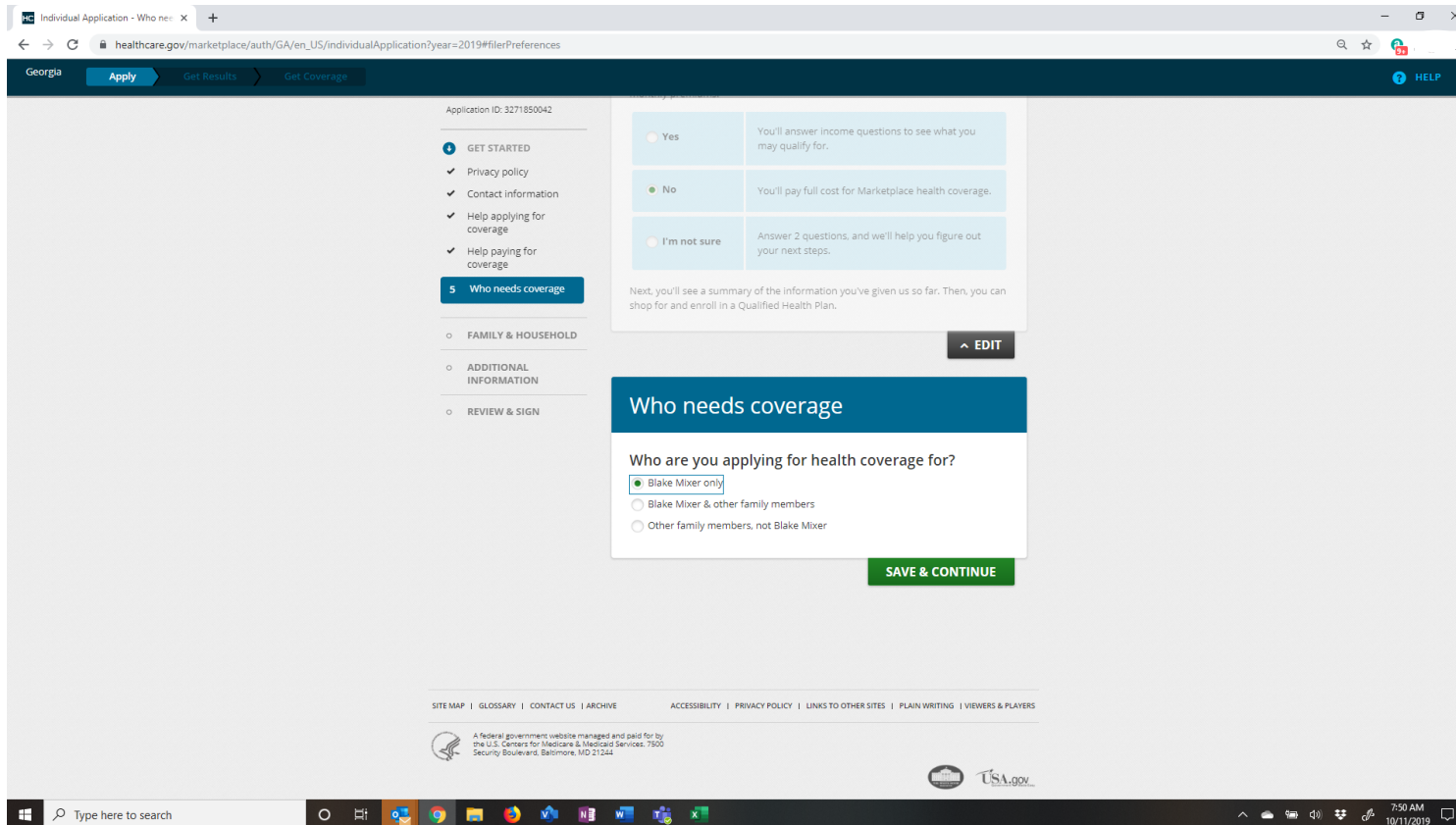


The screenshot shows the HealthCare.gov application interface. The browser address bar displays the URL: healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#financialAssistance. The page header includes the state "Georgia" and navigation buttons: "Apply", "Get Results", and "Get Coverage". A sidebar on the left lists the application steps: GET STARTED, Privacy policy, Contact information, Help applying for coverage, **4 Help paying for coverage**, 5 Who needs coverage, FAMILY & HOUSEHOLD, ADDITIONAL INFORMATION, and REVIEW & SIGN. The main content area is titled "Help paying for coverage" and asks: "Want to see if you can get help paying for coverage? You may be eligible for a free or low-cost plan, or a tax credit to help pay your monthly premiums." There are three radio button options: "Yes", "No" (which is selected), and "I'm not sure". Each option has a brief description of the outcome. Below the options, a green "SAVE & CONTINUE" button is visible. At the bottom of the page, there is a footer with links for SITE MAP, GLOSSARY, CONTACT US, ARCHIVE, ACCESSIBILITY, PRIVACY POLICY, LINKS TO OTHER SITES, PLAIN WRITING, and VIEWERS & PLAYERS. A small disclaimer at the bottom center states: "A federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Baltimore, MD 21244". The Windows taskbar at the bottom shows the search bar and various application icons, with the system clock indicating 7:50 AM on 10/11/2019.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP SEVENTEEN: Verify who is applying for coverage in order to “Save and Continue”



The screenshot shows the HealthCare.gov website during the enrollment process. The browser address bar displays the URL: healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#filerPreferences. The page is titled "Individual Application - Who needs coverage" and shows the "Apply" button in the top navigation bar. The left sidebar contains a list of steps: GET STARTED, Privacy policy, Contact information, Help applying for coverage, Help paying for coverage, **5 Who needs coverage**, FAMILY & HOUSEHOLD, ADDITIONAL INFORMATION, and REVIEW & SIGN. The main content area is titled "Who needs coverage" and asks "Who are you applying for health coverage for?". There are three radio button options:
☒ Blake Mixer only
☐ Blake Mixer & other family members
☐ Other family members, not Blake Mixer
 Below the options is a green "SAVE & CONTINUE" button. Above the options, there is a summary section with three rows:
 - Yes: You'll answer income questions to see what you may qualify for.
 - No: You'll pay full cost for Marketplace health coverage.
 - I'm not sure: Answer 2 questions, and we'll help you figure out your next steps.
 Below this summary is a link to "EDIT". At the bottom of the page, there is a footer with links for SITE MAP, GLOSSARY, CONTACT US, ARCHIVE, ACCESSIBILITY, PRIVACY POLICY, LINKS TO OTHER SITES, PLAIN WRITING, and VIEWERS & PLAYERS. The footer also includes a statement: "A federal government website managed and paid for by the U.S. Center for Medicare & Medicaid Services, 1900 Security Boulevard, Baltimore, MD 21244." The Windows taskbar at the bottom shows the time as 7:50 AM on 10/11/2019.



2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP EIGHTEEN: Confirm or edit your answer to continue

Application ID: 3271850042

- GET STARTED
- ✓ Privacy policy
- ✓ Contact information
- ✓ Help applying for coverage
- ✓ Help paying for coverage
- 5 Who needs coverage**
- FAMILY & HOUSEHOLD
- ADDITIONAL INFORMATION
- REVIEW & SIGN

Who needs coverage

Who are you applying for health coverage for?

☒ Blake Mixer only

☐ Blake Mixer & other family members

☐ Other family members, not Blake Mixer

You're applying for health coverage for these people

Select "ADD A PERSON" below to add each member of your household who's applying for health coverage.

Blake R Mixer

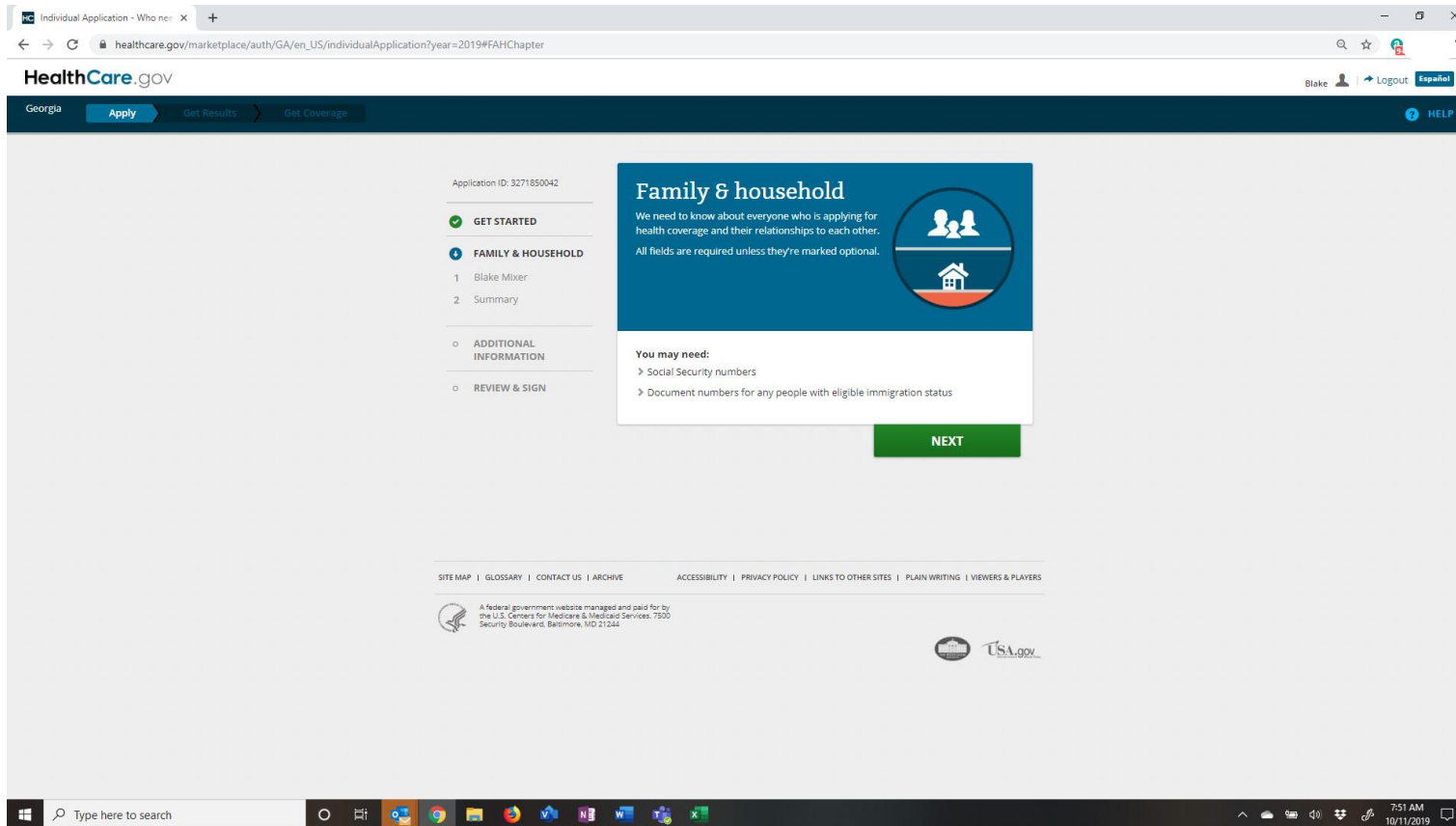
EDIT REMOVE

Date of birth

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

INFORMATION: Click “next”

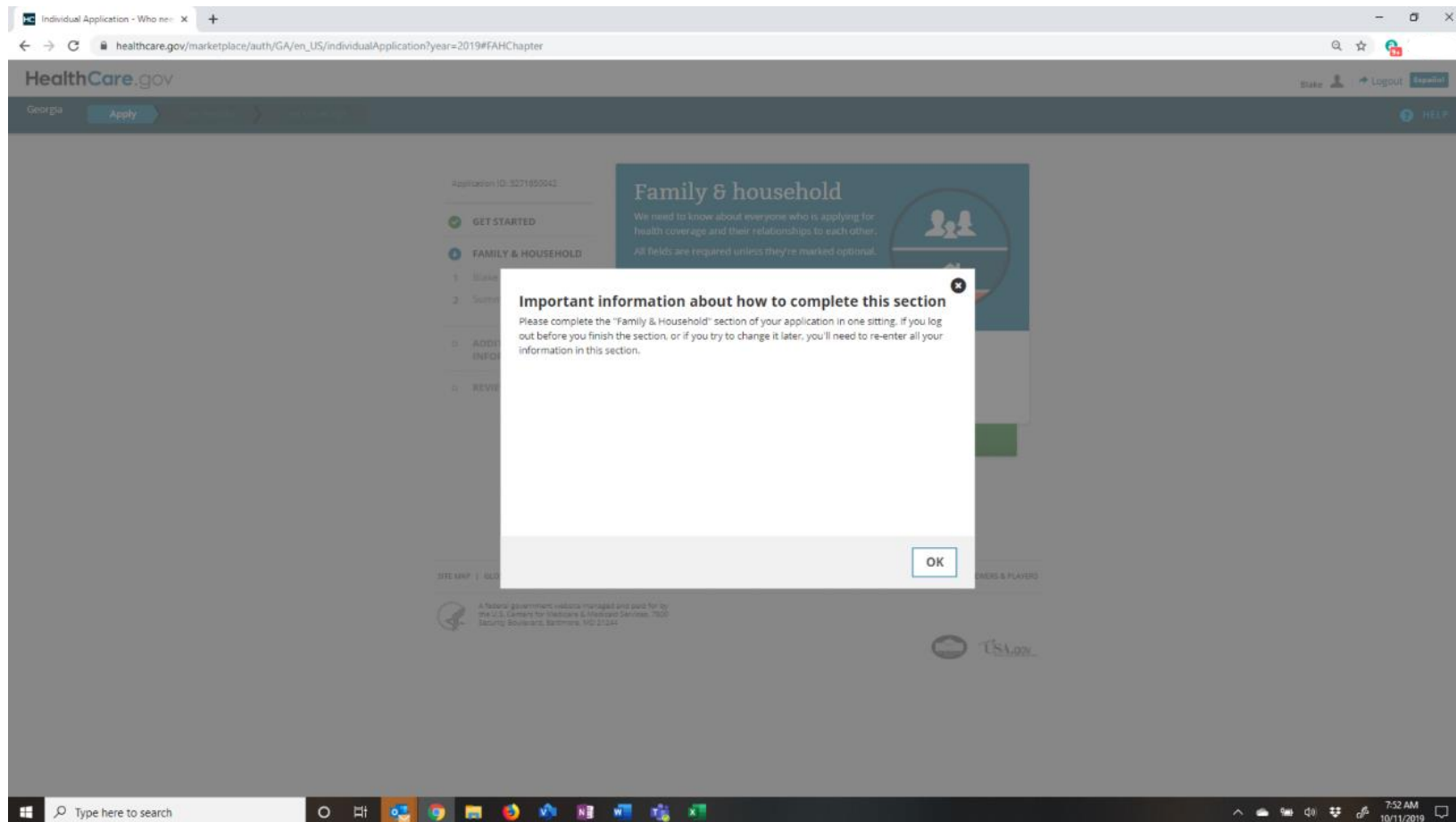


The screenshot shows the HealthCare.gov website during the enrollment process. The browser address bar displays the URL: healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#FAHChapter. The page header includes the HealthCare.gov logo, the state of Georgia, and navigation links for 'Apply', 'Get Results', and 'Get Coverage'. A user named 'Blake' is logged in, with options for 'Logout' and 'Español'. A sidebar on the left shows the application progress: 'GET STARTED' (completed), 'FAMILY & HOUSEHOLD' (current step, with sub-steps '1 Blake Mixer' and '2 Summary'), 'ADDITIONAL INFORMATION', and 'REVIEW & SIGN'. The main content area is titled 'Family & household' and contains the text: 'We need to know about everyone who is applying for health coverage and their relationships to each other. All fields are required unless they're marked optional.' Below this, a section titled 'You may need:' lists 'Social Security numbers' and 'Document numbers for any people with eligible immigration status'. A large green 'NEXT' button is at the bottom of the main content area. The footer includes links for 'SITE MAP', 'GLOSSARY', 'CONTACT US', 'ARCHIVE', 'ACCESSIBILITY', 'PRIVACY POLICY', 'LINKS TO OTHER SITES', 'PLAIN WRITING', and 'VIEWERS & PLAYERS'. It also features a disclaimer about the federal government website and the USA.gov logo.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

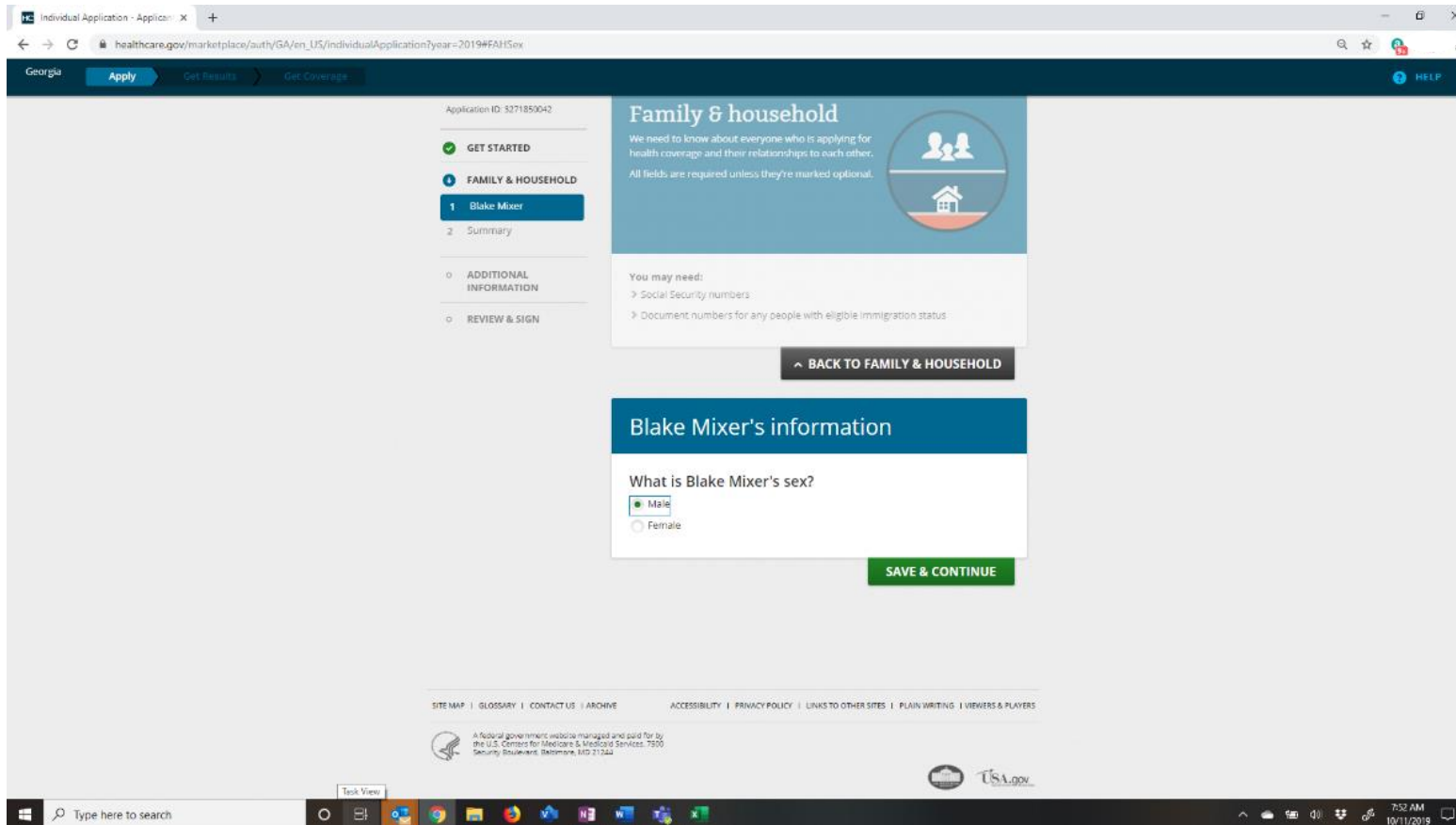
INFORMATION: Click “OK” to continue



2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP TWENTY: Answer the question and click “Save & Continue”

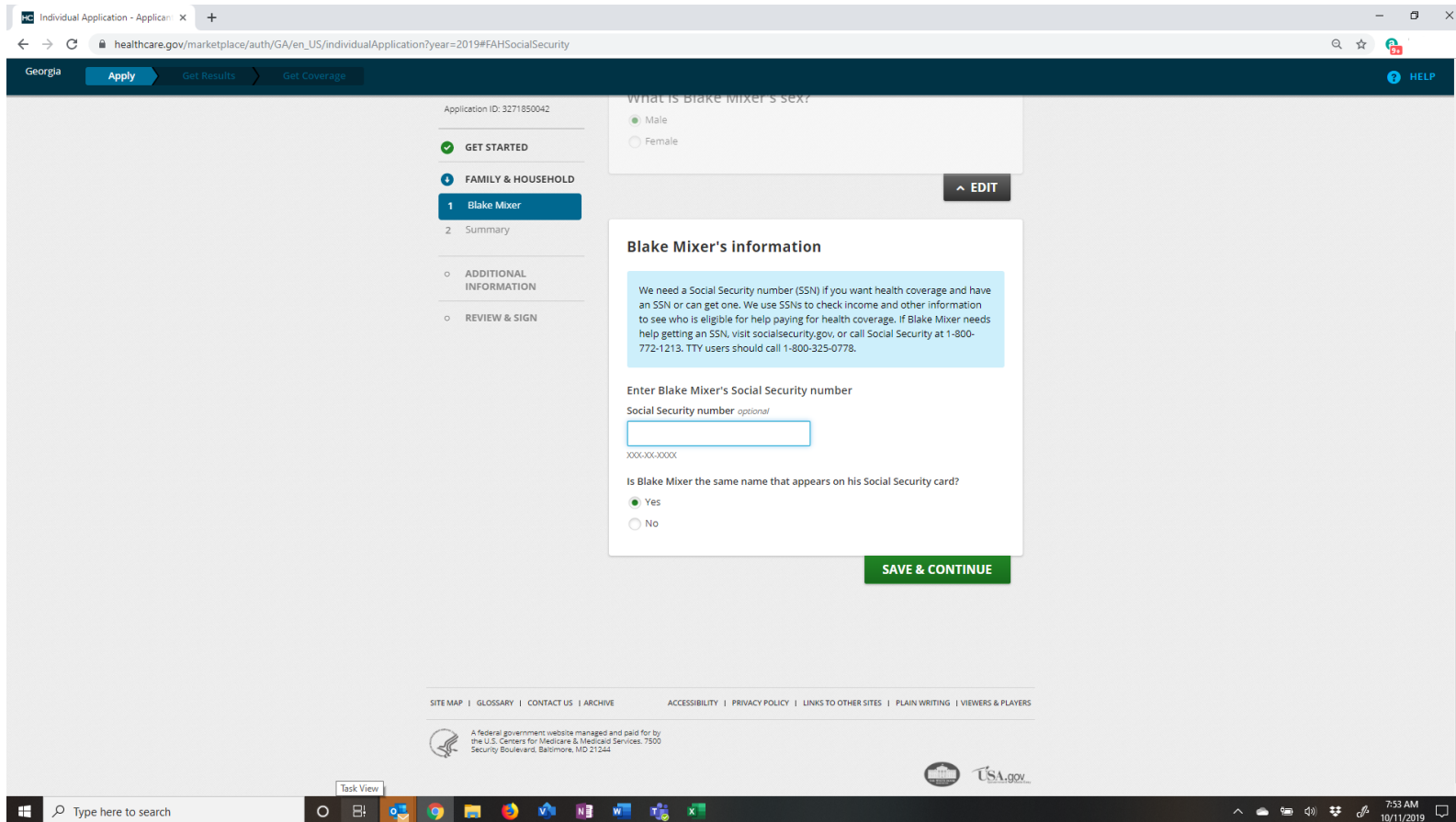


The screenshot shows the HealthCare.gov application interface for Georgia. The browser address bar displays the URL: healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#FAHSex. The page title is "Individual Application - Application". The left sidebar contains a progress bar with the following steps: "GET STARTED" (completed), "FAMILY & HOUSEHOLD" (current step), "ADDITIONAL INFORMATION", and "REVIEW & SIGN". Under "FAMILY & HOUSEHOLD", the sub-steps are "1 Blake Mixer" and "2 Summary". The main content area is titled "Family & household" and includes a sub-header "Blake Mixer's information". The question "What is Blake Mixer's sex?" is displayed with two radio button options: "Male" (selected) and "Female". A "SAVE & CONTINUE" button is located at the bottom right of the form. The footer of the page includes links for "SITE MAP", "GLOSSARY", "CONTACT US", "ARCHIVE", "ACCESSIBILITY", "PRIVACY POLICY", "LINKS TO OTHER SITES", "PLAIN WRITING", and "VIEWERS & PLAYERS". A small disclaimer at the bottom states: "A federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Baltimore, MD 21224". The Windows taskbar at the bottom shows the date and time as 7:52 AM on 10/11/2019.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP TWENTY-ONE: Enter your SSN# and answer the question below and click “Save and Continue”



Individual Application - Application X

healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#FAHSocialSecurity

Georgia Apply Get Results Get Coverage HELP

Application ID: 3271850042

GET STARTED

FAMILY & HOUSEHOLD

1 Blake Mixer

2 Summary

ADDITIONAL INFORMATION

REVIEW & SIGN

What is Blake Mixer's sex?

☒ Male

☐ Female

EDIT

Blake Mixer's information

We need a Social Security number (SSN) if you want health coverage and have an SSN or can get one. We use SSNs to check income and other information to see who is eligible for help paying for health coverage. If Blake Mixer needs help getting an SSN, visit socialsecurity.gov, or call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778.

Enter Blake Mixer's Social Security number

Social Security number optional

XXXX-XX-XXXX

Is Blake Mixer the same name that appears on his Social Security card?

☒ Yes

☐ No

SAVE & CONTINUE

SITE MAP | GLOSSARY | CONTACT US | ARCHIVE

ACCESSIBILITY | PRIVACY POLICY | LINKS TO OTHER SITES | PLAIN WRITING | VIEWERS & PLAYERS

A federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Baltimore, MD 21244

USA.gov

Task View

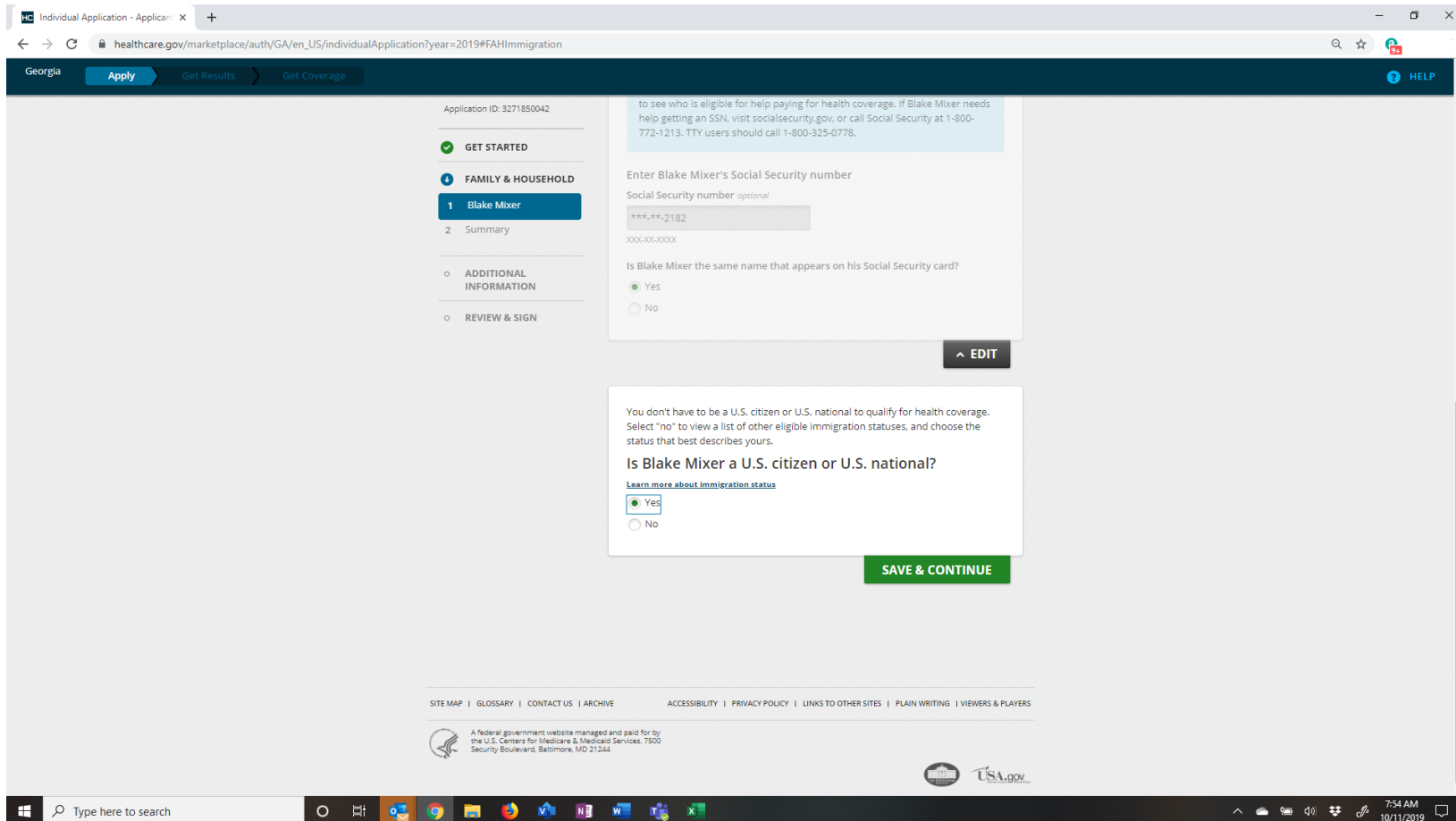
Type here to search

7:53 AM 10/11/2019

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP TWENTY-TWO: Answer the US Citizen question in order to “Save and Continue”



The screenshot shows the HealthCare.gov application process for Blake Mixer. The browser address bar displays the URL: healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#FAHImmigration. The page title is "Individual Application - Applicant".

On the left sidebar, the "FAMILY & HOUSEHOLD" section is active, showing a list of household members: "1 Blake Mixer" and "2 Summary". The "GET STARTED" section is also visible, with a green checkmark indicating progress.

The main content area displays the "Enter Blake Mixer's Social Security number" section. The Social Security number is entered as "***-**-2182". Below this, there is a question: "Is Blake Mixer the same name that appears on his Social Security card?" with radio buttons for "Yes" (selected) and "No".

Below the Social Security number section, there is a question: "Is Blake Mixer a U.S. citizen or U.S. national?" with radio buttons for "Yes" (selected) and "No". A link "Learn more about immigration status" is provided below the question.

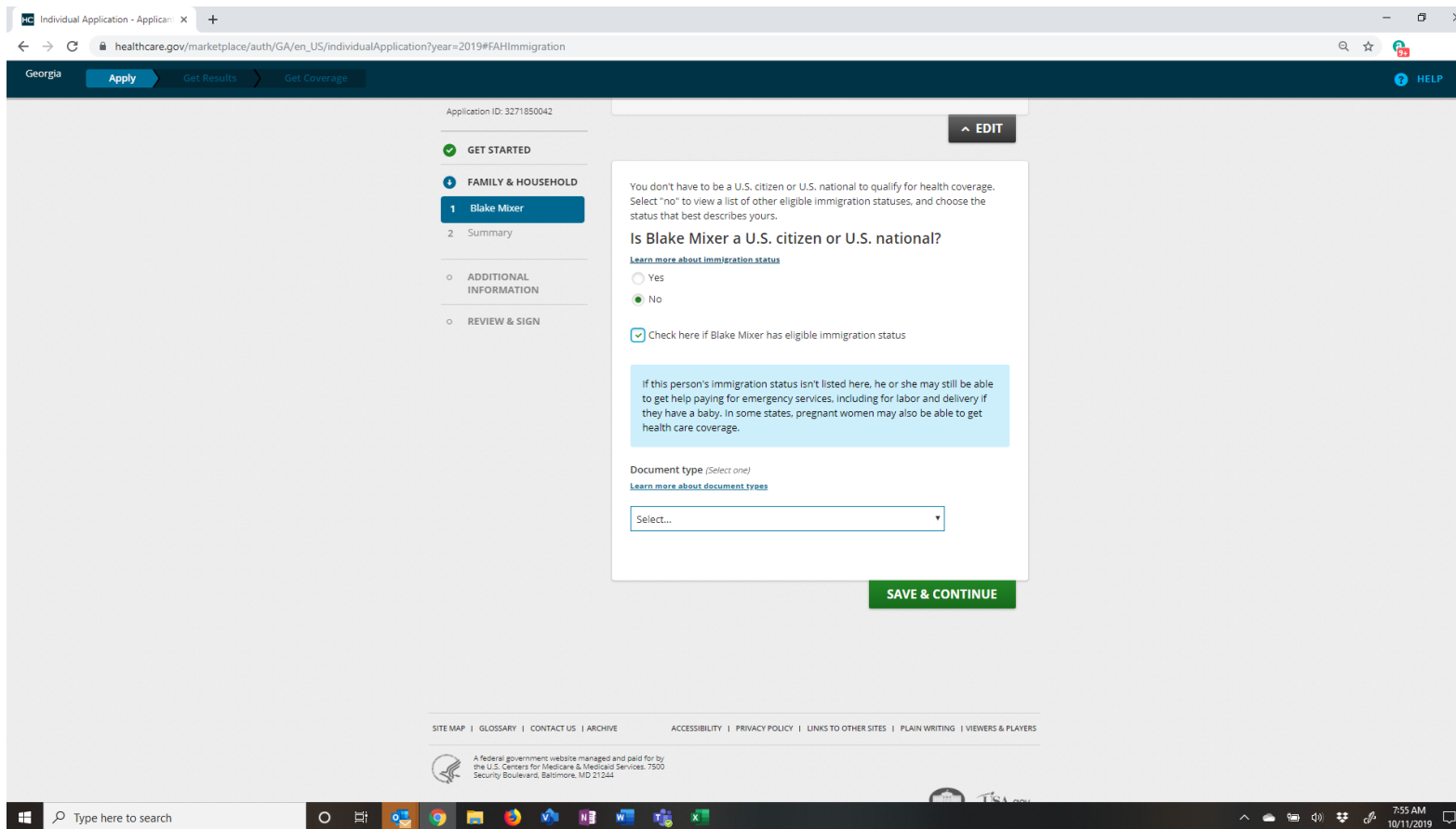
A green "SAVE & CONTINUE" button is located at the bottom right of the form.

The footer of the page includes links for "SITE MAP", "GLOSSARY", "CONTACT US", "ARCHIVE", "ACCESSIBILITY", "PRIVACY POLICY", "LINKS TO OTHER SITES", "PLAIN WRITING", and "VIEWERS & PLAYERS". It also states: "A federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Baltimore, MD 21244".

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

INFORMATION: If you answer “No” to the US Citizen question there will be additional questions and perhaps documentation that is required.

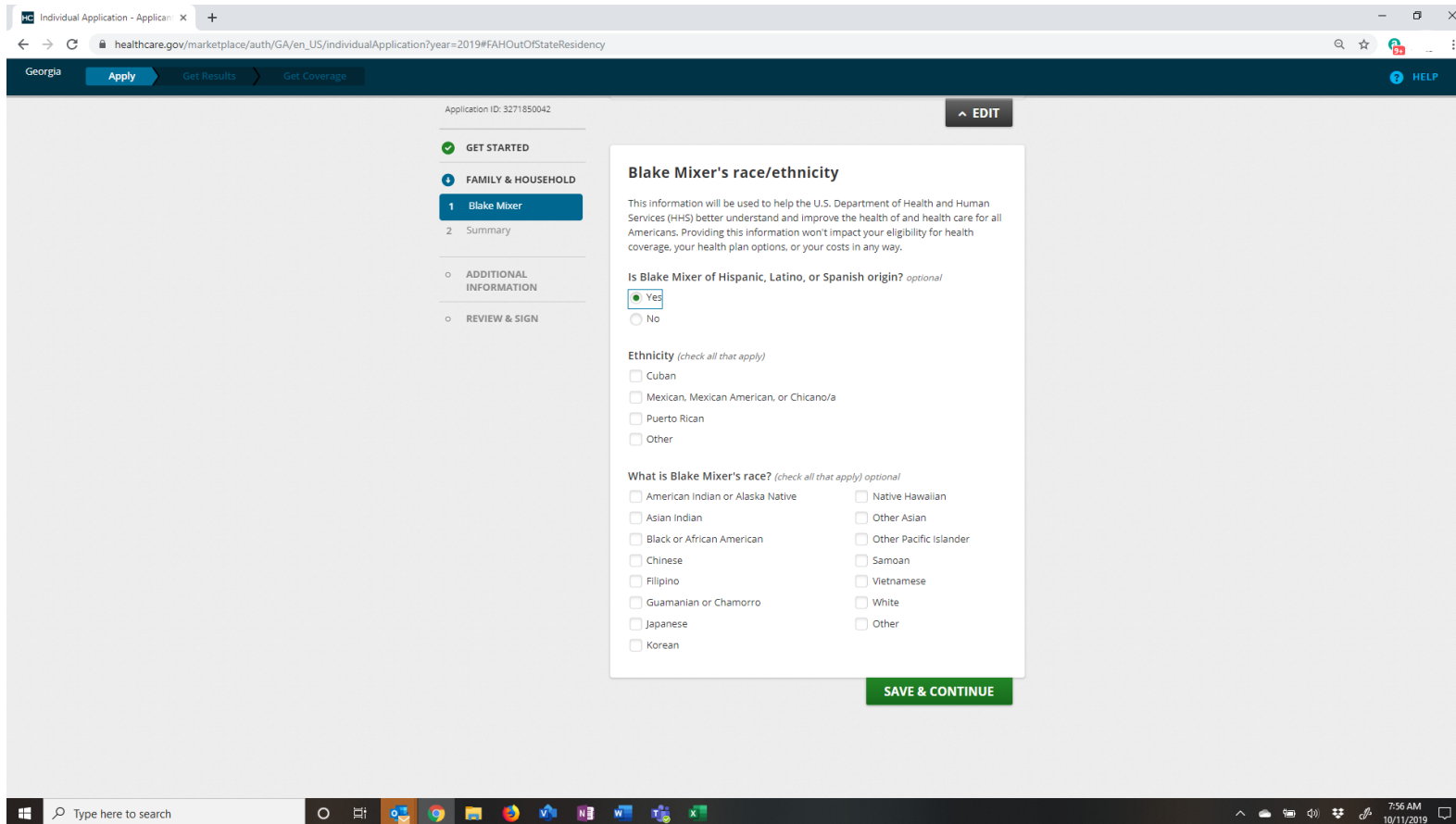


The screenshot shows the HealthCare.gov application interface for Blake Mixer. The application ID is 3271850042. The user is currently in the 'FAMILY & HOUSEHOLD' section, specifically at the '1 Blake Mixer' step. The main question is 'Is Blake Mixer a U.S. citizen or U.S. national?'. The user has selected 'No'. Below this, there is a checkbox for 'Check here if Blake Mixer has eligible immigration status', which is also checked. A blue box provides additional information: 'If this person's immigration status isn't listed here, he or she may still be able to get help paying for emergency services, including for labor and delivery if they have a baby. In some states, pregnant women may also be able to get health care coverage.' Below this, there is a 'Document type' dropdown menu with a 'Select...' option. A green 'SAVE & CONTINUE' button is at the bottom right of the form. The footer includes links for SITE MAP, GLOSSARY, CONTACT US, ARCHIVE, ACCESSIBILITY, PRIVACY POLICY, LINKS TO OTHER SITES, PLAIN WRITING, and VIEWERS & PLAYERS. It also states: 'A federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Baltimore, MD 21244'.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP TWENTY-THREE: Answer the race/ethnicity questions in order to “Save and Continue”



The screenshot shows the HealthCare.gov application interface for Blake Mixer. The left sidebar indicates the progress: GET STARTED, FAMILY & HOUSEHOLD, and 1 Blake Mixer (selected). The main content area is titled "Blake Mixer's race/ethnicity" and includes the following information:

This information will be used to help the U.S. Department of Health and Human Services (HHS) better understand and improve the health of and health care for all Americans. Providing this information won't impact your eligibility for health coverage, your health plan options, or your costs in any way.

Is Blake Mixer of Hispanic, Latino, or Spanish origin? *optional*

☒ Yes
☐ No

Ethnicity *(check all that apply)*

☐ Cuban
☐ Mexican, Mexican American, or Chicano/a
☐ Puerto Rican
☐ Other

What is Blake Mixer's race? *(check all that apply) optional*

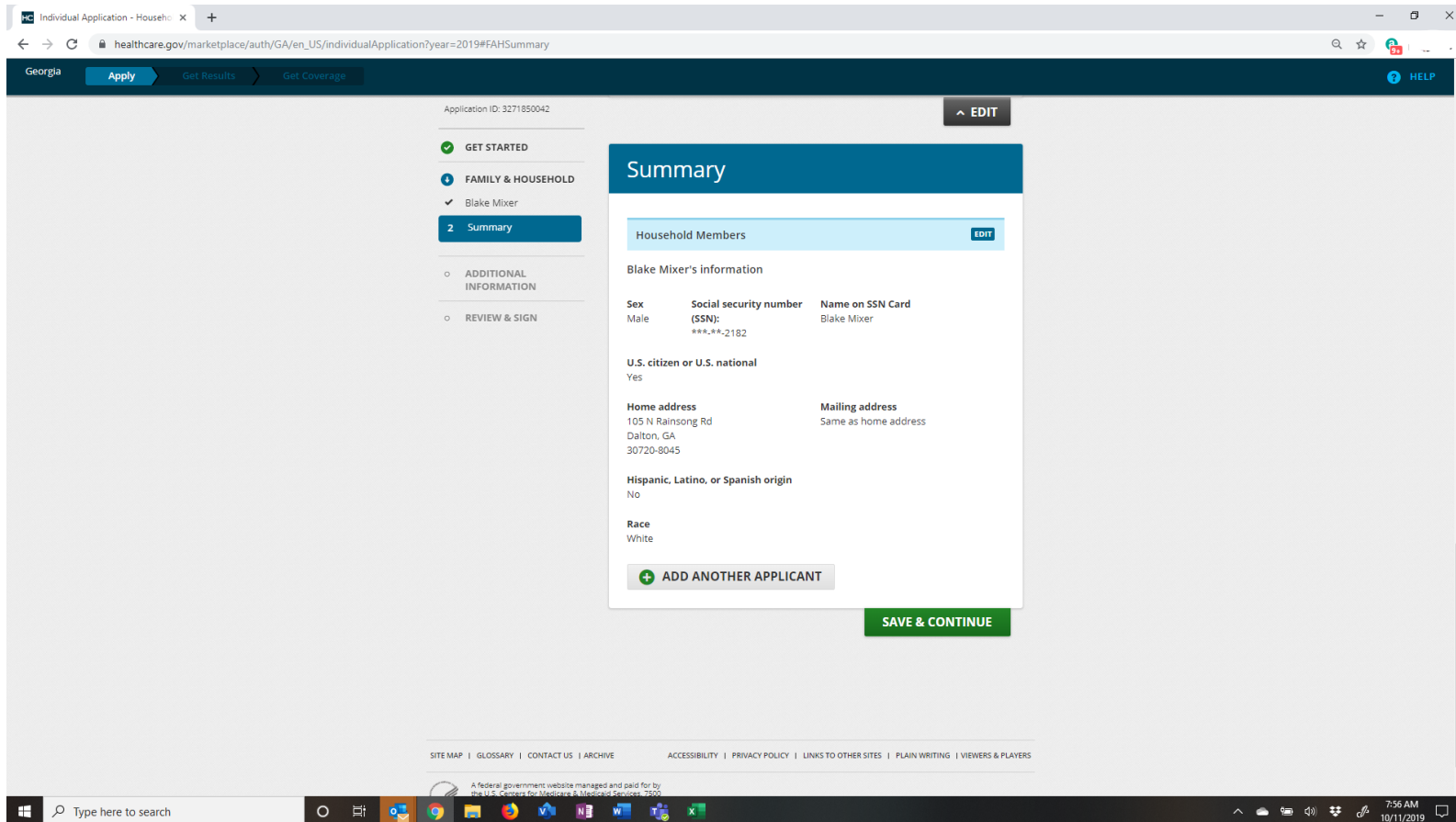
<input type="checkbox"/> American Indian or Alaska Native	<input type="checkbox"/> Native Hawaiian
<input type="checkbox"/> Asian Indian	<input type="checkbox"/> Other Asian
<input type="checkbox"/> Black or African American	<input type="checkbox"/> Other Pacific Islander
<input type="checkbox"/> Chinese	<input type="checkbox"/> Samoan
<input type="checkbox"/> Filipino	<input type="checkbox"/> Vietnamese
<input type="checkbox"/> Guamanian or Chamorro	<input type="checkbox"/> White
<input type="checkbox"/> Japanese	<input type="checkbox"/> Other
<input type="checkbox"/> Korean	

A green "SAVE & CONTINUE" button is located at the bottom right of the form.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP TWENTY-FOUR: Review the Summary information and if correct, click “Save and Continue or edit and/or add another applicant.”



The screenshot shows the HealthCare.gov application summary page for Blake Mixer. The page is titled "Summary" and displays the following information:

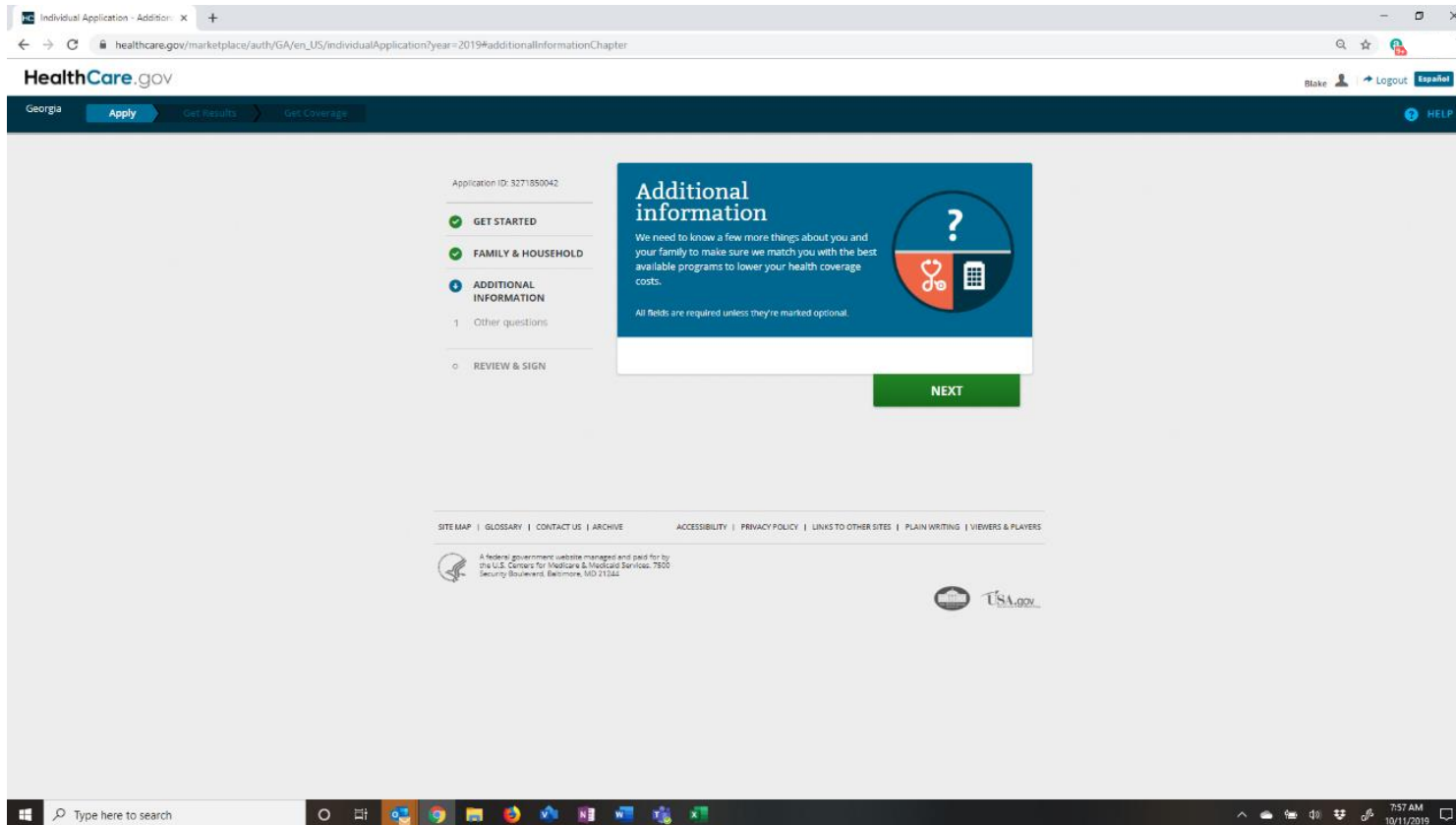
- Household Members:** Blake Mixer
- Blake Mixer's information:**
 - Sex:** Male
 - Social security number (SSN):** ***-**-2182
 - Name on SSN Card:** Blake Mixer
 - U.S. citizen or U.S. national:** Yes
 - Home address:** 105 N Rainsong Rd, Dalton, GA 30720-8045
 - Mailing address:** Same as home address
 - Hispanic, Latino, or Spanish origin:** No
 - Race:** White

At the bottom of the summary box, there is a green button labeled "SAVE & CONTINUE" and a grey button labeled "ADD ANOTHER APPLICANT".

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

INFORMATION: Click “next”

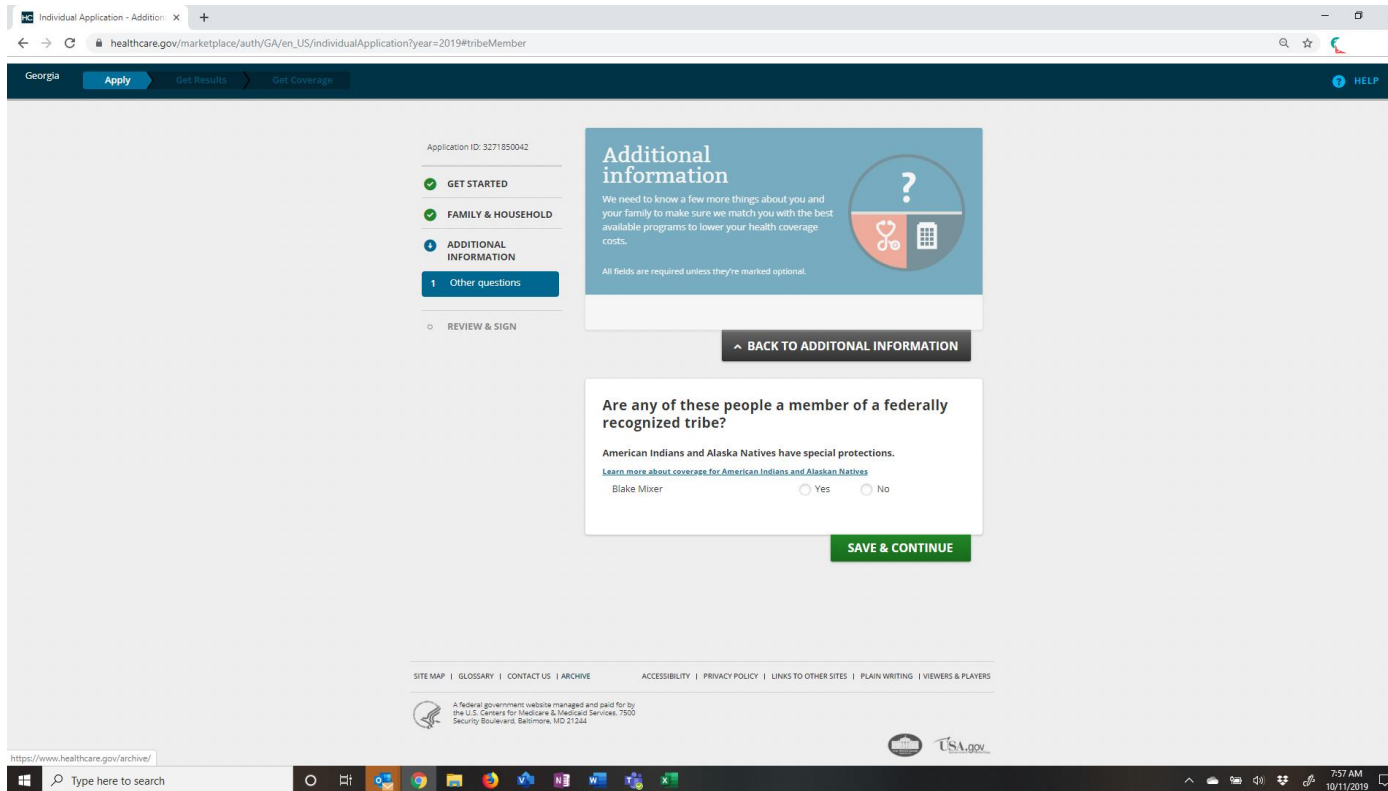


The screenshot shows the HealthCare.gov website during the application process. The browser address bar displays the URL: healthcare.gov/marketplace/auth/GA/en_US/individualApplication/year=2019#additionalInformationChapter. The page header includes the HealthCare.gov logo, the state of Georgia, and navigation links for 'Apply', 'Get Results', and 'Get Coverage'. A user profile for 'Blake' is visible with 'Logout' and 'Sign Out' options. The main content area features a sidebar with a progress indicator showing four steps: 'GET STARTED', 'FAMILY & HOUSEHOLD', 'ADDITIONAL INFORMATION' (the current step), and 'REVIEW & SIGN'. The 'ADDITIONAL INFORMATION' step is further divided into '1 Other questions' and '2 REVIEW & SIGN'. The main panel has a blue header with the title 'Additional information' and a question mark icon. The text below states: 'We need to know a few more things about you and your family to make sure we match you with the best available programs to lower your health coverage costs. All fields are required unless they're marked optional.' A large green 'NEXT' button is positioned at the bottom of this panel. The footer contains a site map, glossary, contact information, and accessibility links. The Windows taskbar at the bottom shows the search bar and various application icons, with the system clock indicating 7:57 AM on 10/11/2019.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP TWENTY-FIVE: Part of a federally recognized tribe? Answer and click “Save and Continue”



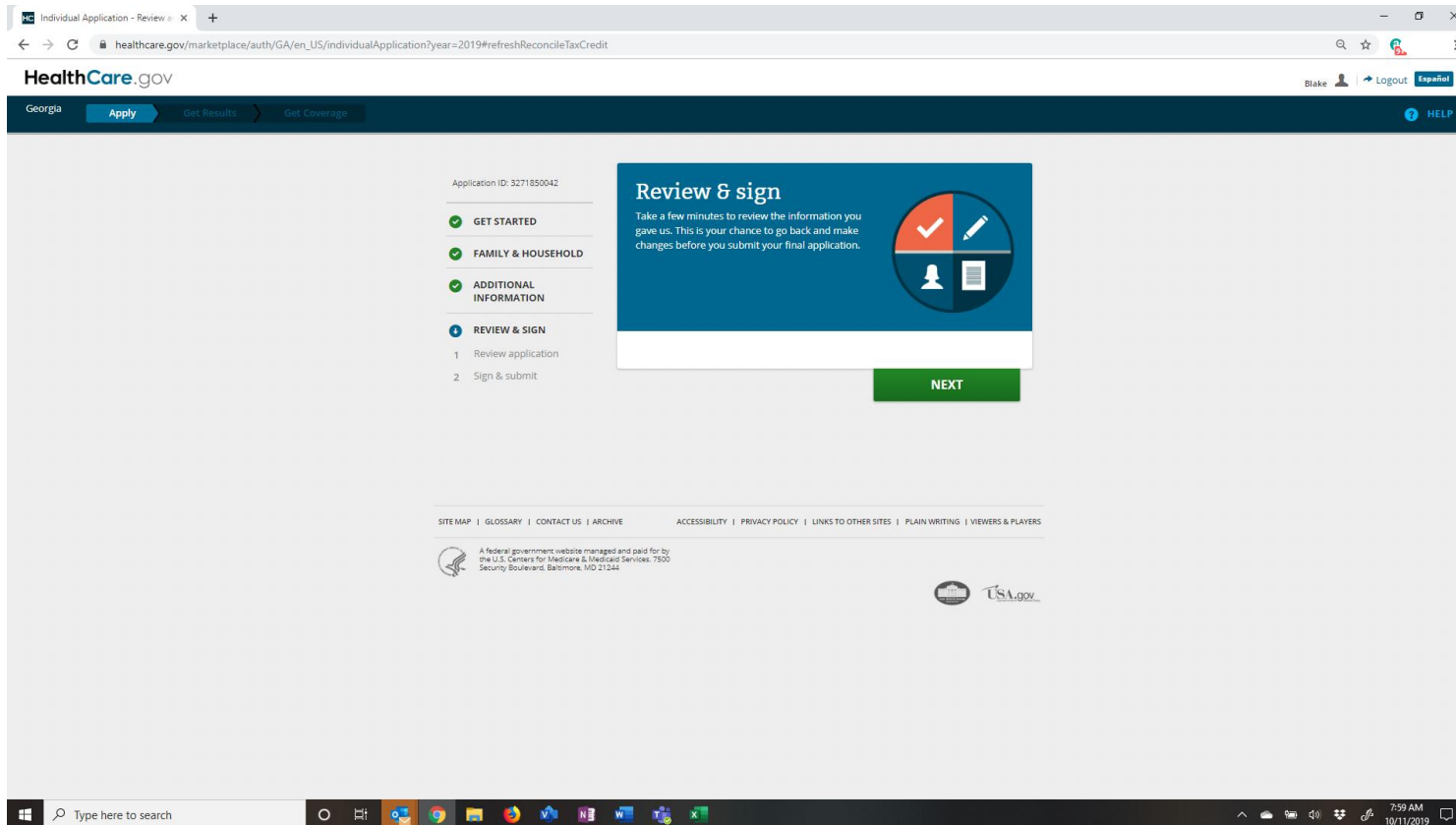
The screenshot shows the HealthCare.gov application process for Georgia. The browser address bar displays healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#tribeMember. The page has a dark blue header with "Georgia" and navigation buttons: "Apply" (highlighted), "Get Results", and "Get Coverage". A "HELP" link is in the top right. On the left, a sidebar shows the application progress: "GET STARTED" (checked), "FAMILY & HOUSEHOLD" (checked), "ADDITIONAL INFORMATION" (active), and "REVIEW & SIGN" (disabled). Under "ADDITIONAL INFORMATION", "Other questions" is selected. The main content area is titled "Additional information" and includes a question: "Are any of these people a member of a federally recognized tribe?". Below the question, it states: "American Indians and Alaska Natives have special protections. [Learn more about coverage for American Indians and Alaska Natives](#)". There are two radio buttons: "Yes" and "No". The name "Blake Mixer" is listed above the "No" button. A green "SAVE & CONTINUE" button is at the bottom right of the question section. A "BACK TO ADDITIONAL INFORMATION" button is also present. The footer contains links for "SITE MAP", "GLOSSARY", "CONTACT US", "ARCHIVE", "ACCESSIBILITY", "PRIVACY POLICY", "LINKS TO OTHER SITES", "PLAIN WRITING", and "VIEWERS & PLAYERS". It also includes a disclaimer: "A federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Baltimore, MD 21244". The taskbar at the bottom shows the Windows search bar and various application icons. The system clock indicates 7:57 AM on 10/11/2019.

After this screen there a lot of eligibility type questions which may or may not be on the 2020 website... answer and hit Save and Continue should you encounter them.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP TWENTY-SIX: Click “next”



Individual Application - Review

healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#refreshReconcileTaxCredit

HealthCare.gov

Georgia Apply Get Results Get Coverage HELP

Application ID: 3271850042

- ✓ GET STARTED
- ✓ FAMILY & HOUSEHOLD
- ✓ ADDITIONAL INFORMATION
- 1 REVIEW & SIGN
 - 1 Review application
 - 2 Sign & submit

Review & sign

Take a few minutes to review the information you gave us. This is your chance to go back and make changes before you submit your final application.

NEXT

SITE MAP | GLOSSARY | CONTACT US | ARCHIVE

ACCESSIBILITY | PRIVACY POLICY | LINKS TO OTHER SITES | PLAIN WRITING | VIEWERS & PLAYERS

A federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services, 7500 Security Boulevard, Baltimore, MD 21244

USA.gov

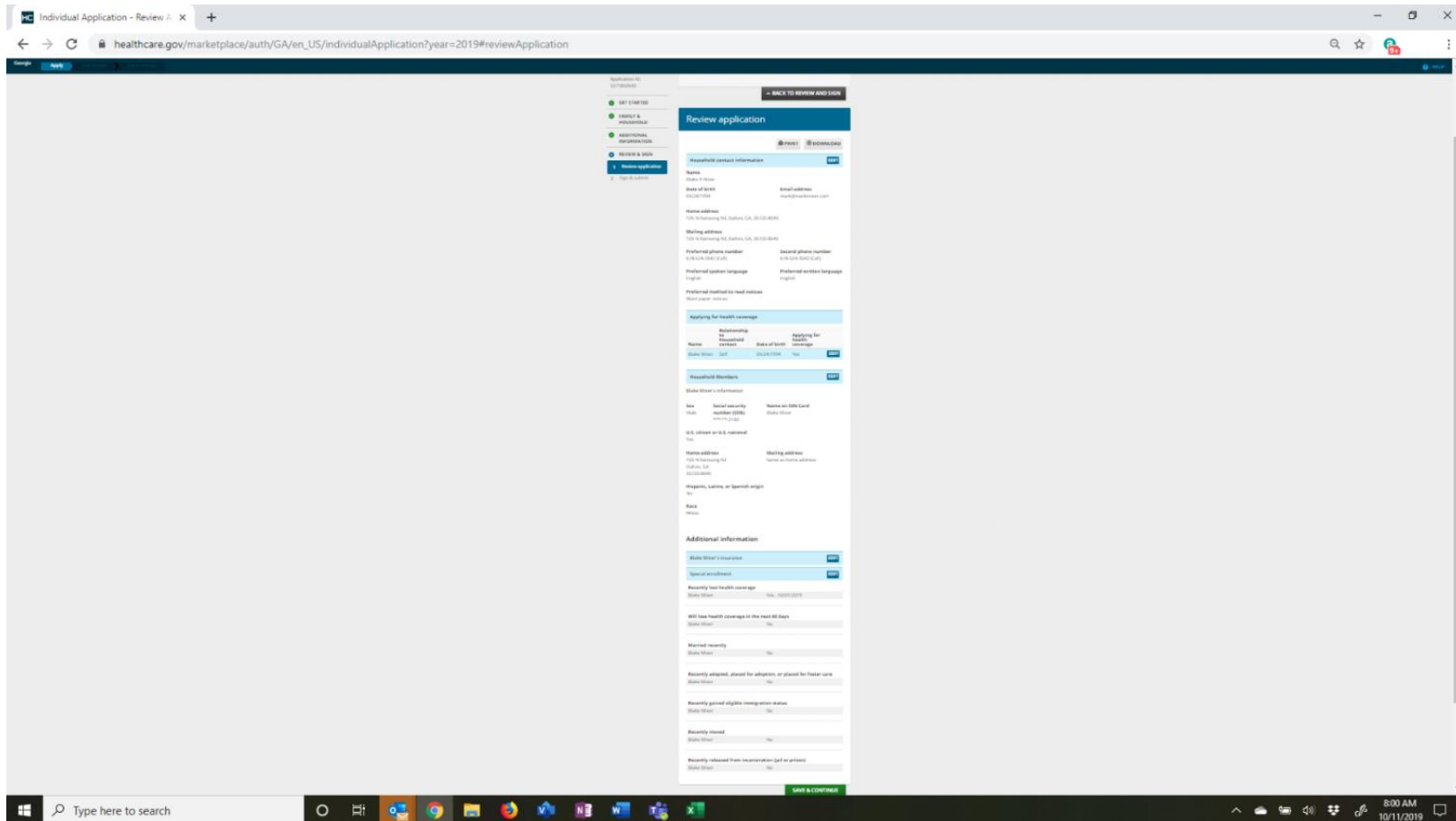
Type here to search

7:59 AM 10/11/2019

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP TWENTY-SEVEN: Review the data you've provided and if correct, sign below and click "Save and Continue"



Individual Application - Review

healthcare.gov/marketplace/auth/GA/en_US/individualApplication?year=2019#reviewApplication

Review application

Personal contact information

Name: John A. Smith
 Date of birth: 01/01/1980
 Email address: johnsmith@email.com
 Home address: 1234 Main St, Dallas, TX 75201-1234
 Mailing address: 1234 Main St, Dallas, TX 75201-1234
 Preferred phone number: 214.555.1234
 Preferred email language: English
 Preferred written language: English
 Preferred method to read online: Read paper version

Applying for health coverage

Relationship to applicant: Self
 State of birth: TX
 Applying for health coverage: Yes

Applicant's information

Sex: Male
 Social Security number (SSN): 123-45-6789
 U.S. citizen or U.S. national: Yes
 Home address: 1234 Main St, Dallas, TX 75201-1234
 Mailing address: Same as home address
 Race: White

Additional information

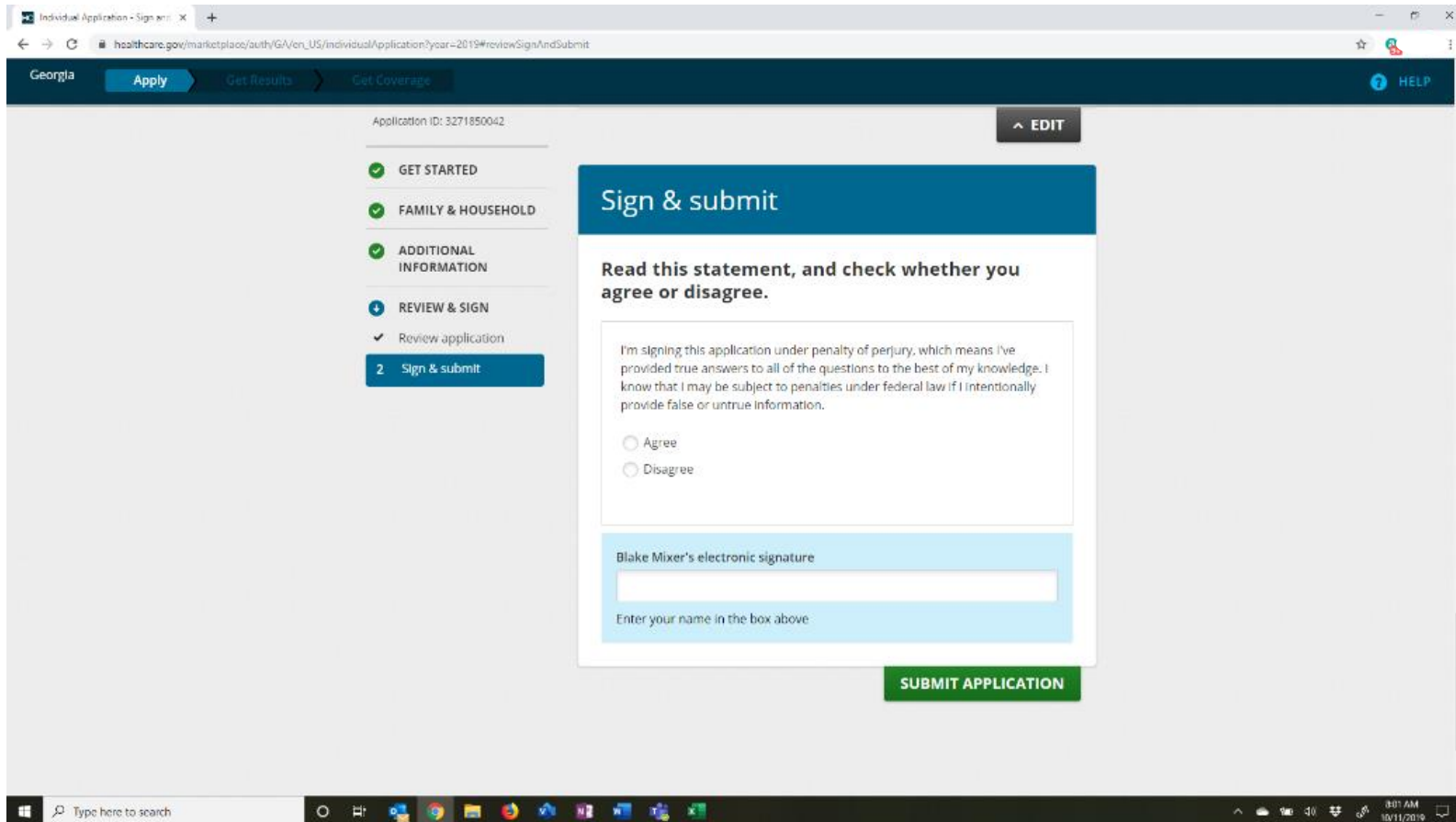
State of residence: TX
 Special enrollment: No
 Recently lost health coverage: No
 All new health coverage in the next 90 days: No
 Recently married: No
 Recently adopted, placed for adoption, or placed for foster care: No
 Recently gained eligible immigration status: No
 Recently moved: No
 Recently returned from incarceration (got or prison): No

SAVE & CONTINUE

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP TWENTY-EIGHT: Sign and Submit your application data

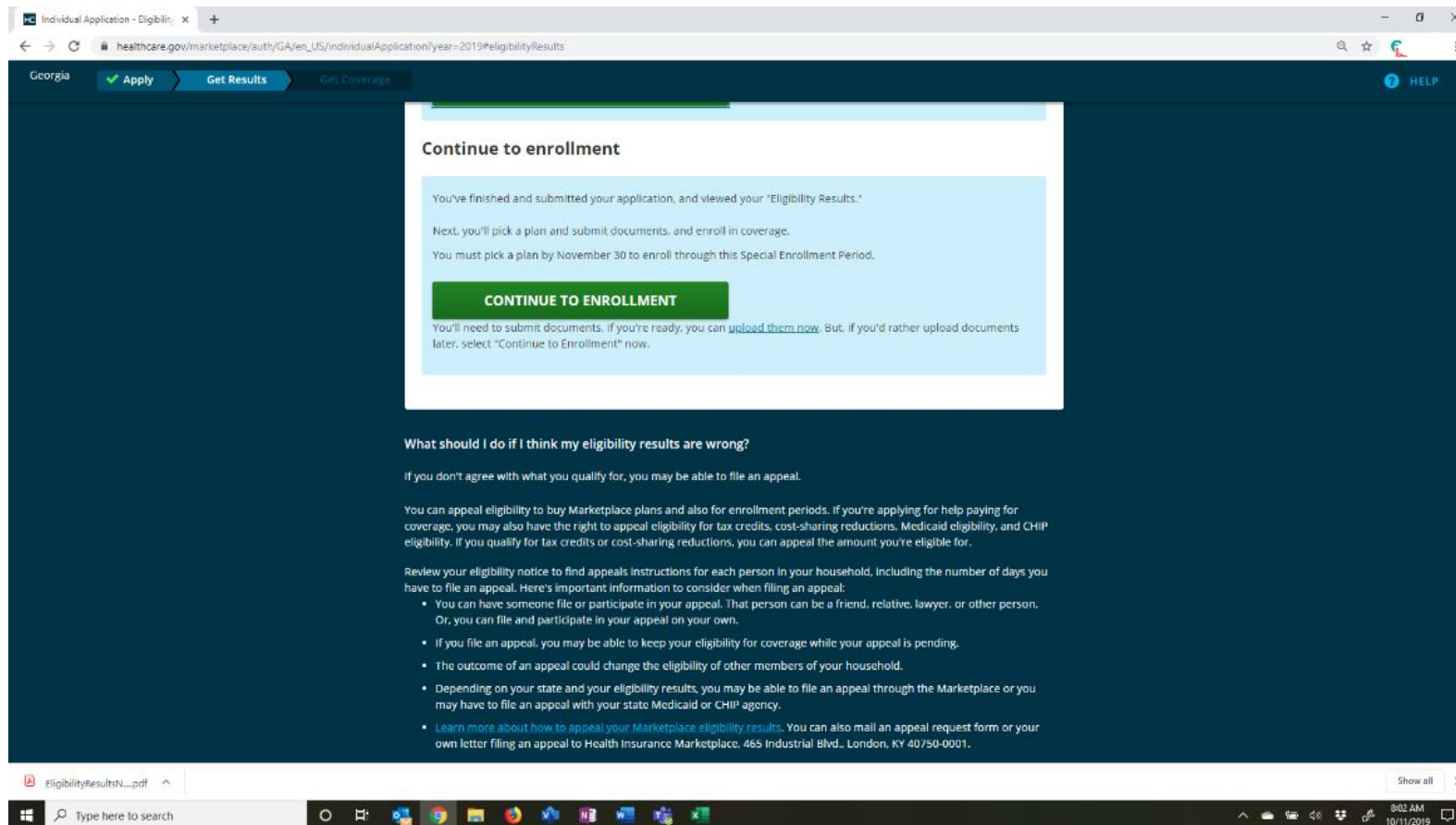


The screenshot shows a web browser window with the URL healthcare.gov/marketplace/auth/GA/en_US/individual/application?year=2019#reviewSignAndSubmit. The page is for the 'Georgia' marketplace and shows a progress bar with steps: 'Apply', 'Get Results', and 'Get Coverage'. The 'Apply' step is active. On the left, a sidebar lists the application process steps: 'GET STARTED', 'FAMILY & HOUSEHOLD', 'ADDITIONAL INFORMATION', 'REVIEW & SIGN', and 'Sign & submit' (which is highlighted with a blue bar and the number 2). The main content area is titled 'Sign & submit' and contains a statement: 'Read this statement, and check whether you agree or disagree. I'm signing this application under penalty of perjury, which means I've provided true answers to all of the questions to the best of my knowledge. I know that I may be subject to penalties under federal law if I intentionally provide false or untrue information.' Below the statement are two radio buttons: 'Agree' and 'Disagree'. There is a text input field for 'Blake Mixer's electronic signature' with the placeholder text 'Enter your name in the box above'. At the bottom right of the form is a green 'SUBMIT APPLICATION' button. The Windows taskbar at the bottom shows the time as 8:01 AM on 10/11/2019.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

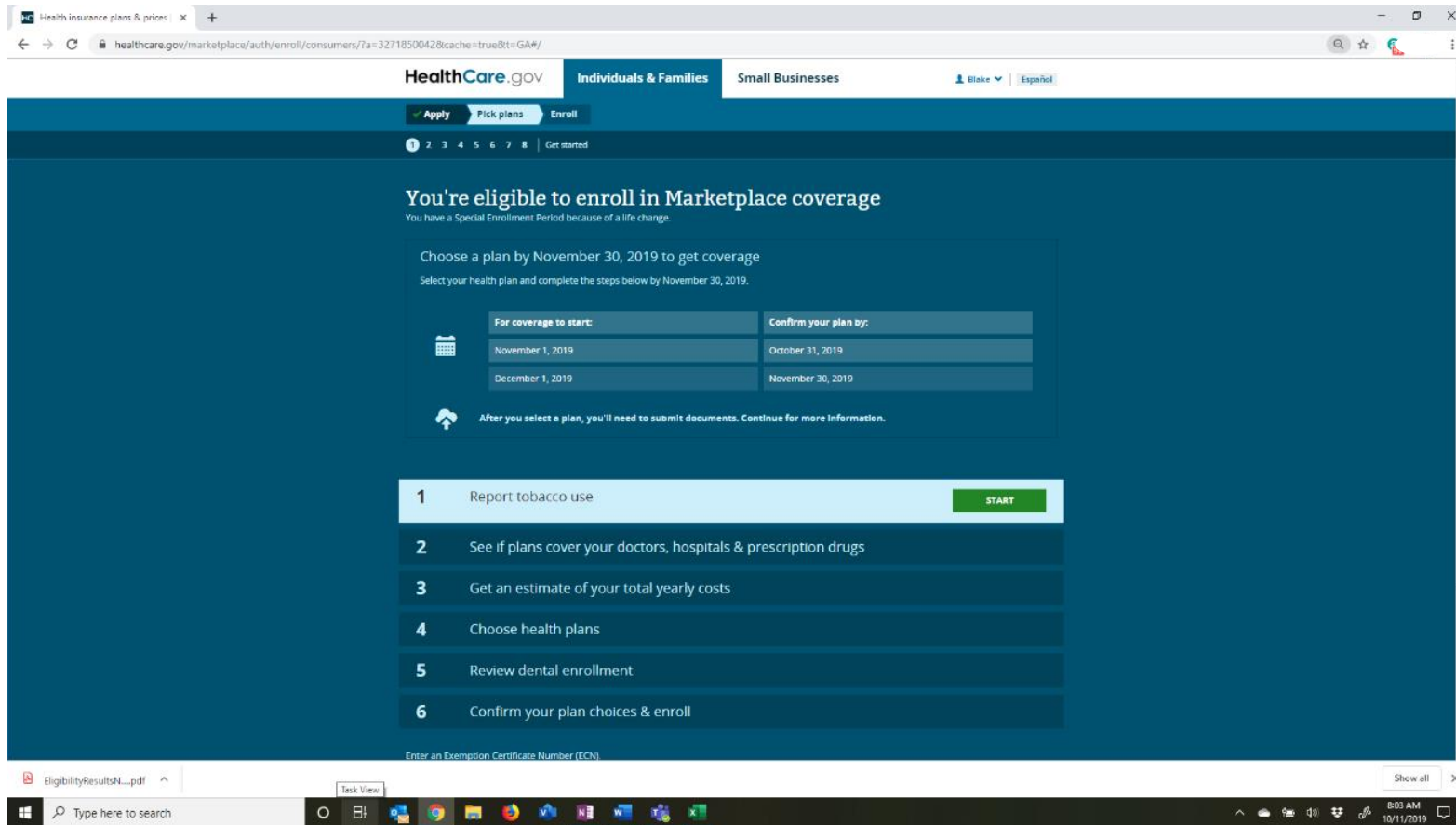
STEP THIRTY: Click on “Continue to Enrollment”



2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP THIRTY-ONE: You'll be working down the list at the bottom, starting with #1... but first make sure the data up top is correct.



HealthCare.gov Individuals & Families Small Businesses

Apply Pick plans Enroll

1 2 3 4 5 6 Get started

You're eligible to enroll in Marketplace coverage

You have a Special Enrollment Period because of a life change.

Choose a plan by November 30, 2019 to get coverage

Select your health plan and complete the steps below by November 30, 2019.

For coverage to start:	Confirm your plan by:
November 1, 2019	October 31, 2019
December 1, 2019	November 30, 2019

After you select a plan, you'll need to submit documents. Continue for more information.

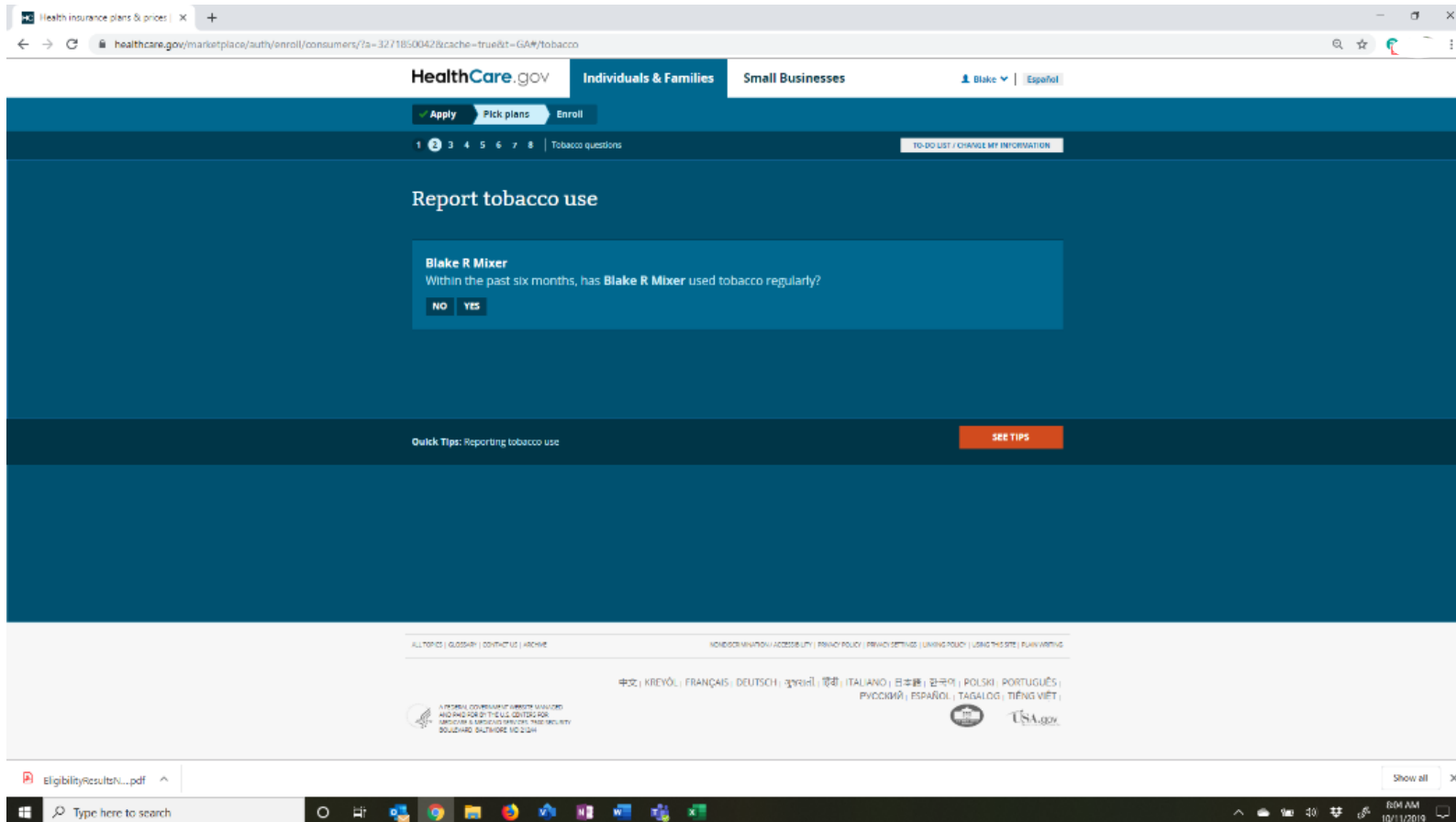
- 1 Report tobacco use START
- 2 See if plans cover your doctors, hospitals & prescription drugs
- 3 Get an estimate of your total yearly costs
- 4 Choose health plans
- 5 Review dental enrollment
- 6 Confirm your plan choices & enroll

Enter an Exemption Certificate Number (ECN)

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP THIRTY-TWO: Answer the question about tobacco use (hint: See Tips is in orange at the bottom and has useful information).

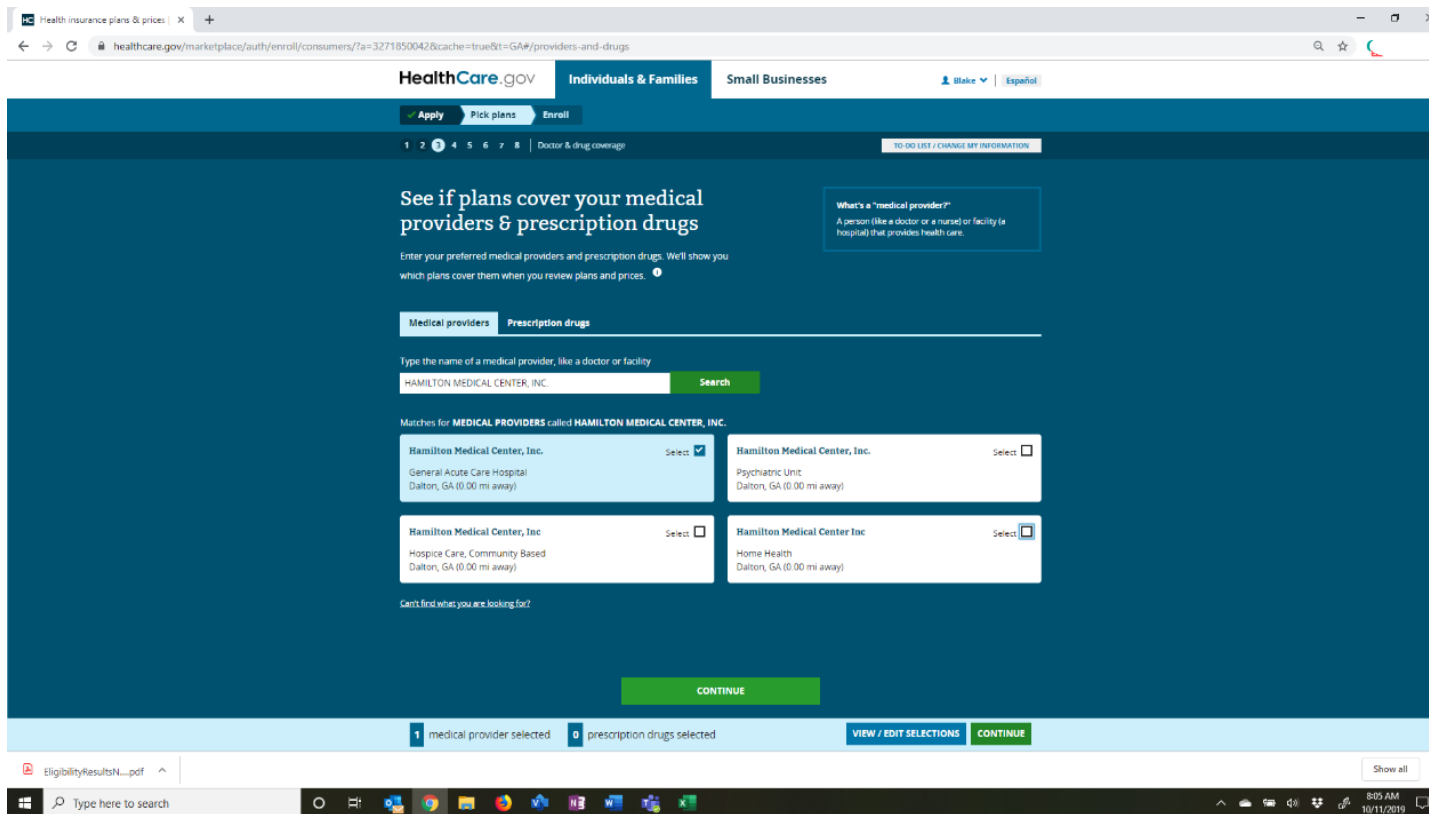


The screenshot shows the HealthCare.gov website during the enrollment process. The user is logged in as 'Blake' and is on the 'Individuals & Families' tab. The progress bar indicates they are on step 32 of 32, 'Tobacco questions'. The main heading is 'Report tobacco use'. The question asks: 'Within the past six months, has Blake R Mixer used tobacco regularly?'. There are two buttons: 'NO' and 'YES'. At the bottom, there is a 'Quick Tips: Reporting tobacco use' section with a 'SEE TIPS' button in orange. The footer includes links for 'ALL TOPICS', 'GLOSSARY', 'CONTACT US', 'ARCHIVE', and various language options. The USA.gov logo is also present.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP THIRTY-THREE: IMPORTANT to know if your providers and/or prescriptions are covered... enter the data to find out.



HealthCare.gov | Individuals & Families | Small Businesses | [Wake](#) | [Español](#)

[Apply](#) | [Pick plans](#) | [Enroll](#)

1 2 3 4 5 6 7 8 | Doctor & drug coverage | [TO DO LIST / CHANGE MY INFORMATION](#)

See if plans cover your medical providers & prescription drugs

Enter your preferred medical providers and prescription drugs. We'll show you which plans cover them when you review plans and prices.

[Medical providers](#) | [Prescription drugs](#)

Type the name of a medical provider, like a doctor or facility

HAMILTON MEDICAL CENTER, INC. [Search](#)

Matches for MEDICAL PROVIDERS called HAMILTON MEDICAL CENTER, INC.

Hamilton Medical Center, Inc. General Acute Care Hospital Dalton, GA (0.00 mi away)	Select <input checked="" type="checkbox"/>	Hamilton Medical Center, Inc. Psychiatric Unit Dalton, GA (0.00 mi away)	Select <input type="checkbox"/>
Hamilton Medical Center, Inc. Hospice Care, Community Based Dalton, GA (0.00 mi away)	Select <input type="checkbox"/>	Hamilton Medical Center Inc Home Health Dalton, GA (0.00 mi away)	Select <input type="checkbox"/>

Can't find what you are looking for?

[CONTINUE](#)

1 medical provider selected | 0 prescription drugs selected | [VIEW / EDIT SELECTIONS](#) | [CONTINUE](#)

EligibilityResultsHLN...pdf [Show all](#)

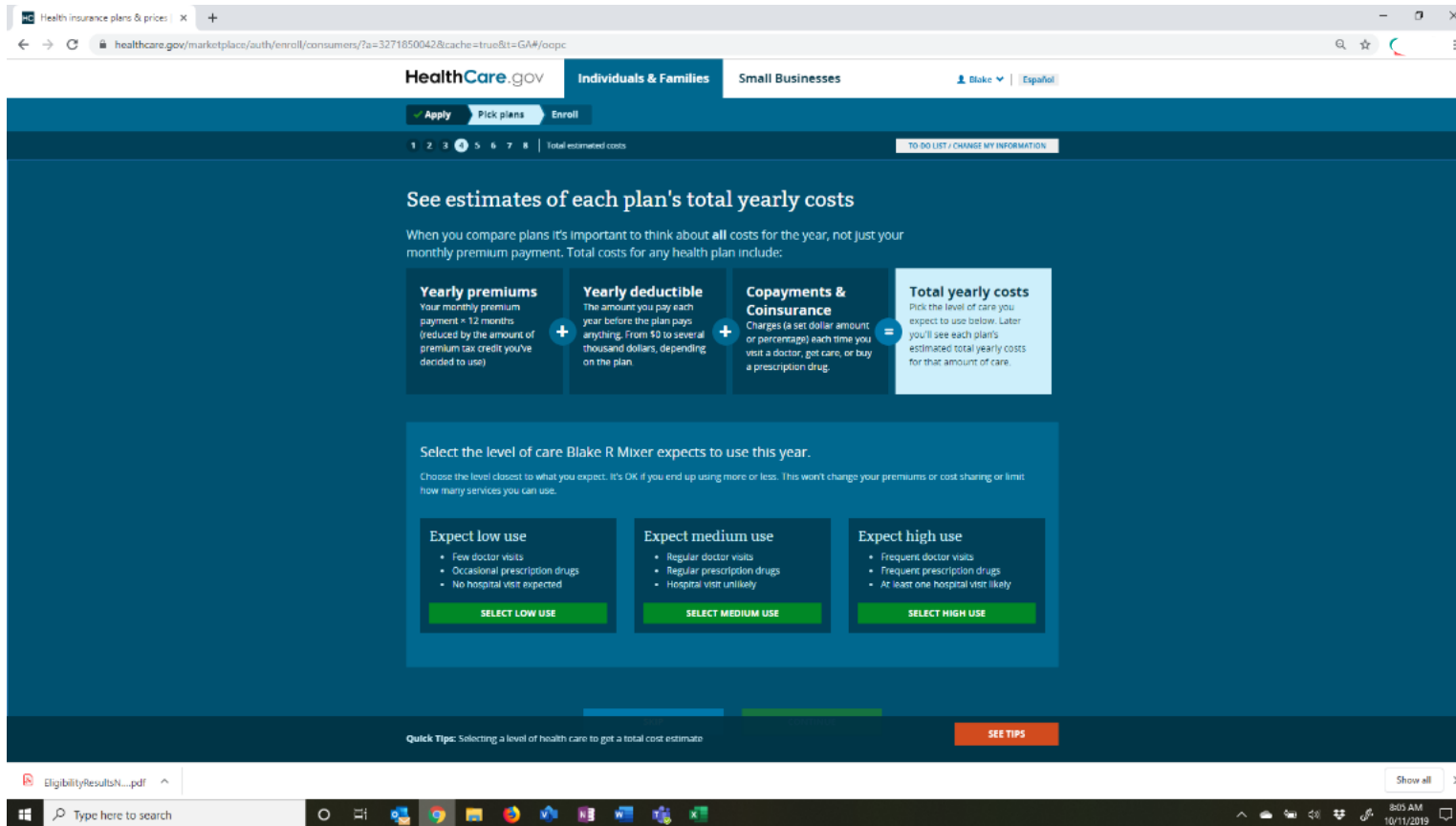
Type here to search

8:05 AM 10/11/2019

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

INFORMATION: Useful tools to help you narrow down which plan is best for you and your family.



The screenshot shows the HealthCare.gov website during the enrollment process. The browser address bar indicates the URL: healthcare.gov/marketplace/auth/enroll/consumers/?a=3271850042&cache=true&t=GAF/ooopc. The page is for 'Individuals & Families' and shows a progress bar with steps 1 through 8. The current step is 'See estimates of each plan's total yearly costs'.

The page explains that when comparing plans, it's important to think about all costs for the year, not just the monthly premium. Total costs include:

- Yearly premiums:** Your monthly premium payment x 12 months (reduced by the amount of premium tax credit you've decided to use).
- Yearly deductible:** The amount you pay each year before the plan pays anything. From \$0 to several thousand dollars, depending on the plan.
- Copayments & Coinsurance:** Charges (a set dollar amount or percentage) each time you visit a doctor, get care, or buy a prescription drug.
- Total yearly costs:** Pick the level of care you expect to use below. Later you'll see each plan's estimated total yearly costs for that amount of care.

The page also includes a section to 'Select the level of care Blake R Mixer expects to use this year.' with three options:

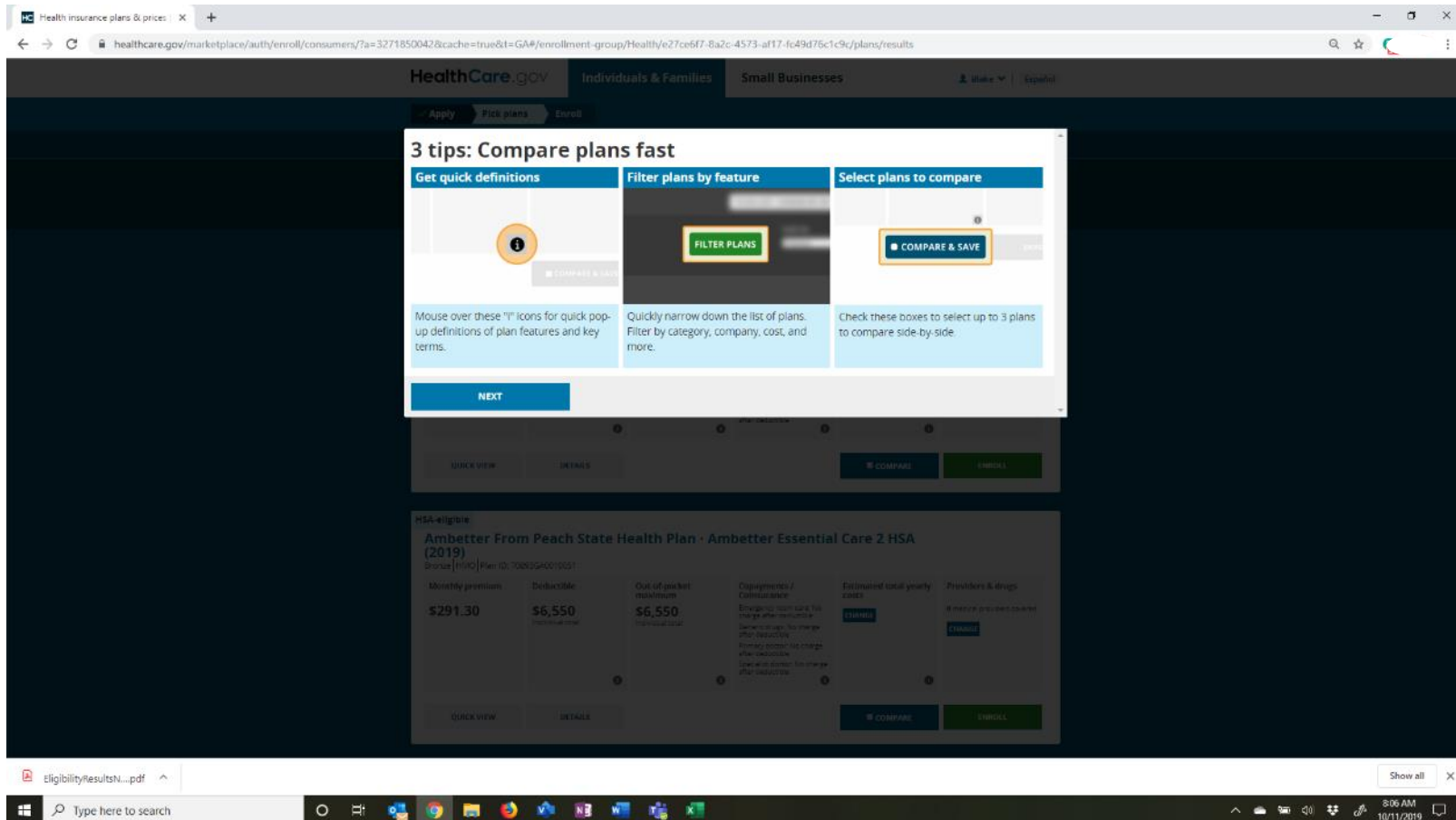
- Expect low use:** Few doctor visits, Occasional prescription drugs, No hospital visit expected. [SELECT LOW USE](#)
- Expect medium use:** Regular doctor visits, Regular prescription drugs, Hospital visit unlikely. [SELECT MEDIUM USE](#)
- Expect high use:** Frequent doctor visits, Frequent prescription drugs, At least one hospital visit likely. [SELECT HIGH USE](#)

At the bottom, there is a 'Quick Tips' section and a 'SEE TIPS' button.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP THIRTY-FOUR: More tools to help you make the right choice.... Click “next”



The screenshot displays the HealthCare.gov website interface. A prominent overlay titled "3 tips: Compare plans fast" provides guidance on navigating the plan selection process. The overlay is divided into three sections:

- Get quick definitions:** Instructs users to mouse over "i" icons for quick pop-up definitions of plan features and key terms.
- Filter plans by feature:** Encourages users to quickly narrow down the list of plans by category, company, cost, and more, with a "FILTER PLANS" button highlighted.
- Select plans to compare:** Tells users to check boxes to select up to 3 plans to compare side-by-side, with a "COMPARE & SAVE" button highlighted.

Below the overlay, a "NEXT" button is visible. The background shows a list of health plans, with the "Ambetter From Peach State Health Plan - Ambetter Essential Care 2 HSA (2019)" plan highlighted. The plan details include:

Monthly premium	Deductible	Out of pocket maximum	Co-payments / Coinsurance	Estimated total yearly costs	Prescription drugs
\$291.30	\$6,550 (individual)	\$6,550 (individual)	Emergency room care: 10% (in-network), 20% (out-of-network) General doctor: 10% (in-network), 20% (out-of-network) Specialist: 20% (in-network), 30% (out-of-network) Overseas doctor: 10% (in-network), 20% (out-of-network)	Estimated total yearly costs: \$2,043	90% of prescriptions covered

The bottom of the screen shows the Windows taskbar with the search bar and various application icons. The system clock indicates 8:06 AM on 10/11/2019.



2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

INFORMATION: Facts about the types of plans offered. Click “See All Plans”

The screenshot displays the HealthCare.gov website interface. At the top, a browser window shows the URL: healthcare.gov/marketplace/auth/enroll/consumers/7a=3271850042&cache=true&id=GA#enrollment-group/Health/e27ce5f7-8a2c-4573-af17-1c49d76c1c9c/plans/results. The main content area is titled "Fast facts: Plan categories" and explains that plan categories are based on how you and the plan share your health care costs. It lists four categories: Bronze, Silver, Gold, and Platinum, each with its average premium and estimated total yearly costs.

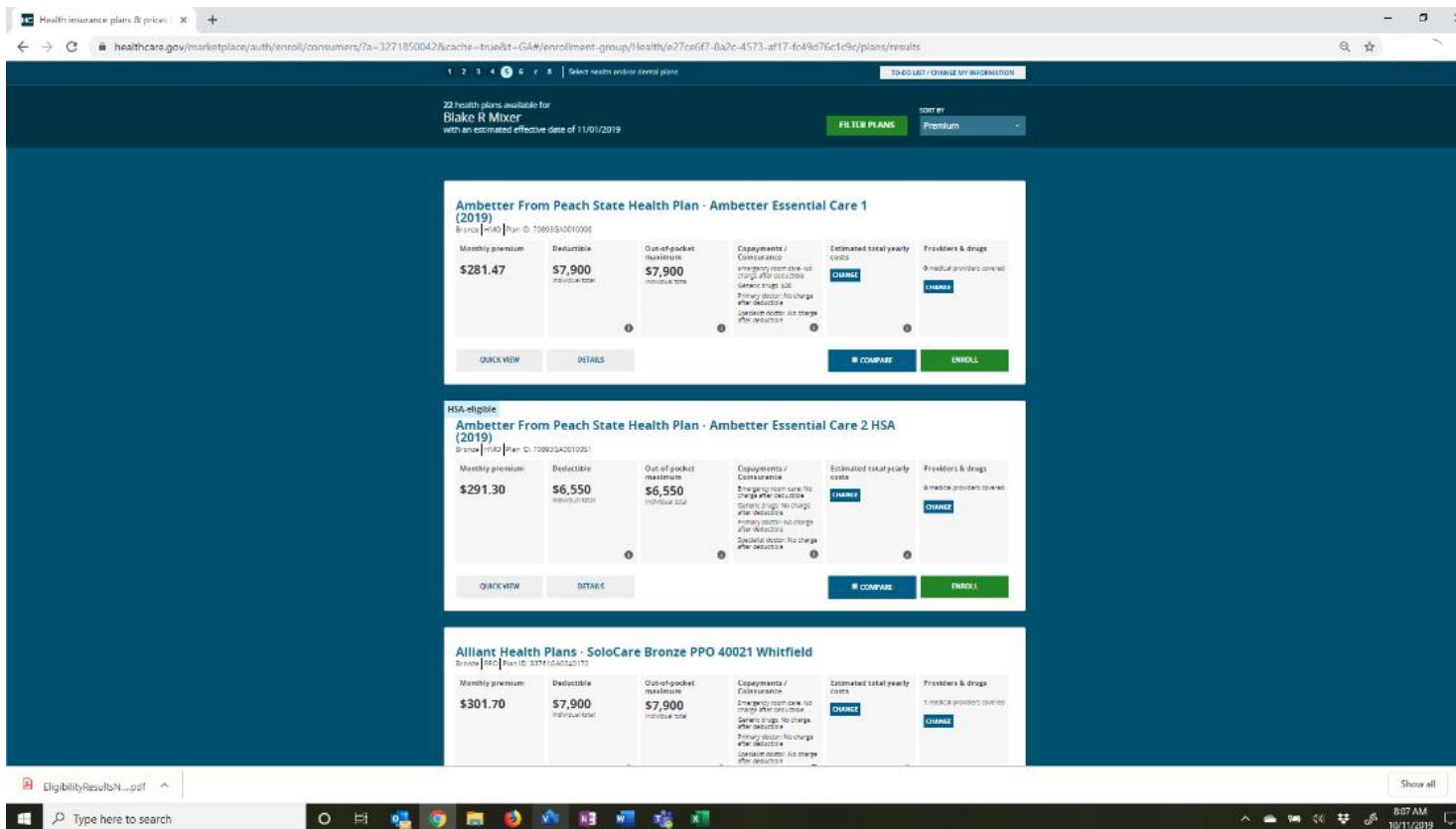
Category	Number of Plans	Average Premium (per month)	Estimated Total Yearly Costs (Category average)
Bronze	4 Plans	\$296	\$3,550
Silver	13 Plans	\$356	\$4,270
Gold	3 Plans	\$371	\$4,449
Platinum	2 Plans	\$431	\$5,175

Below the table, there is a "SEE ALL PLANS" button. The bottom of the screenshot shows a Windows taskbar with various application icons and a system clock indicating 8:07 AM on 10/11/2019.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP THIRTY-FIVE: There are a lot of links and ways to see more data on each of the plans that you are now seeing. They are shown to you as the least expensive to the most expensive, but you can filter the results several different ways.



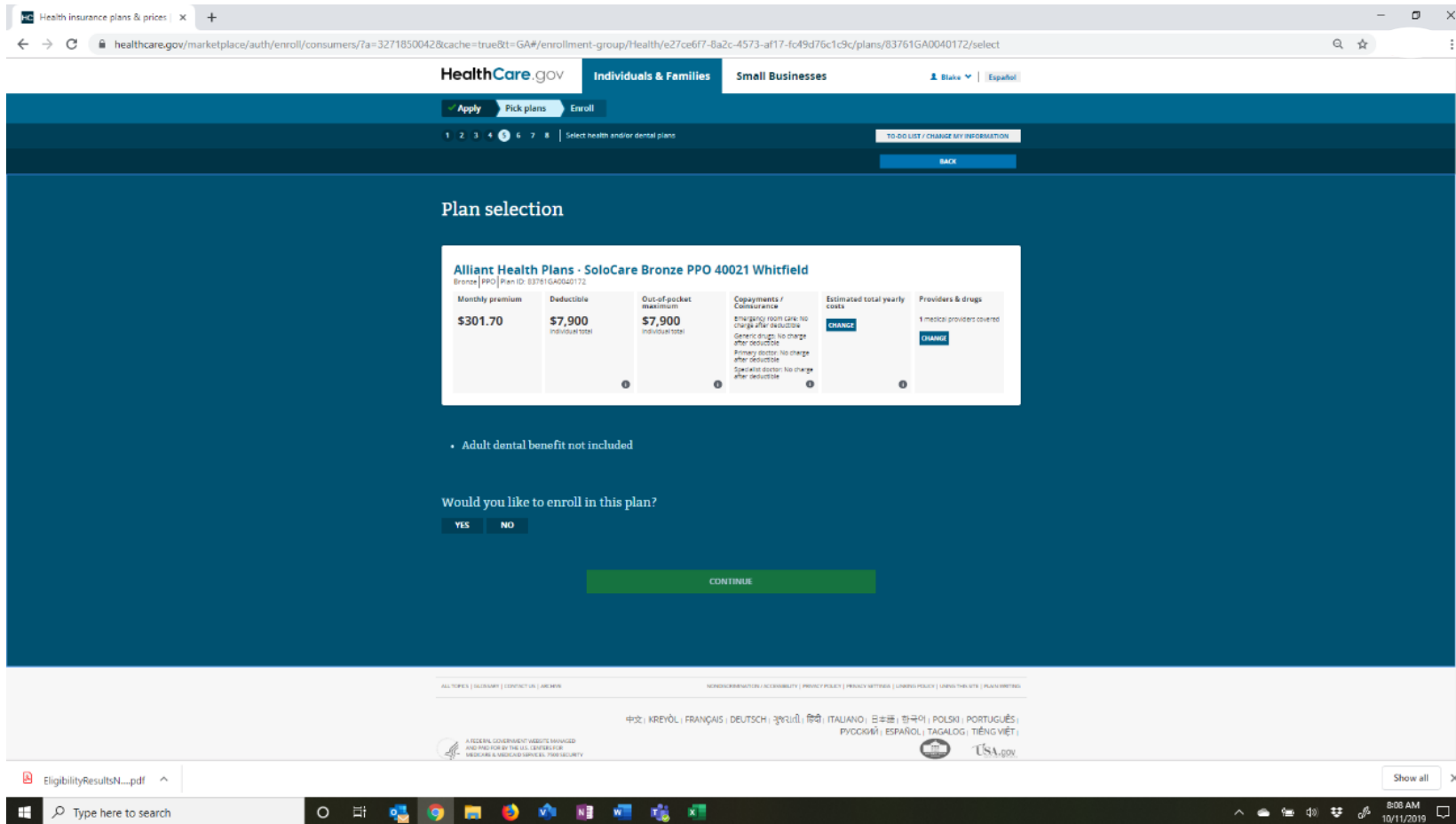
The screenshot shows the HealthCare.gov website interface for selecting a health plan. At the top, it says "22 health plans available for Blake R Mixer with an estimated effective date of 11/01/2019". Below this, there are three plan cards:

- Ambetter From Peach State Health Plan - Ambetter Essential Care 1 (2019)**
 - Plan ID: 708930401000
 - Monthly premium: \$281.47
 - Deductible: \$7,900 (individual total)
 - Out-of-pocket maximum: \$7,900 (individual total)
 - Copayments / Coinsurance: Emergency room care: no charge after deductible; General drugs: 50%; Primary doctor: No charge after deductible; Specialist doctor: No charge after deductible.
 - Estimated total yearly costs: [CHOOSE]
 - Providers & drugs: 9 medical providers covered [CHOOSE]
 - Buttons: QUICK VIEW, DETAILS, COMPARE, ENROLL
- Ambetter From Peach State Health Plan - Ambetter Essential Care 2 HSA (2019)**
 - Plan ID: 708930401001
 - Monthly premium: \$291.30
 - Deductible: \$6,550 (individual total)
 - Out-of-pocket maximum: \$6,550 (individual total)
 - Copayments / Coinsurance: Emergency room care: no charge after deductible; General drugs: No charge after deductible; Primary doctor: No charge after deductible; Specialist doctor: No charge after deductible.
 - Estimated total yearly costs: [CHOOSE]
 - Providers & drugs: 9 medical providers covered [CHOOSE]
 - Buttons: QUICK VIEW, DETAILS, COMPARE, ENROLL
- Alliant Health Plans - SoloCare Bronze PPO 40021 Whitfield**
 - Plan ID: 3374156210172
 - Monthly premium: \$301.70
 - Deductible: \$7,900 (individual total)
 - Out-of-pocket maximum: \$7,900 (individual total)
 - Copayments / Coinsurance: Emergency room care: no charge after deductible; General drugs: No charge after deductible; Primary doctor: No charge after deductible; Specialist doctor: No charge after deductible.
 - Estimated total yearly costs: [CHOOSE]
 - Providers & drugs: 1 medical providers covered [CHOOSE]
 - Buttons: QUICK VIEW, DETAILS, COMPARE, ENROLL

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP THIRTY-SIX: Once you choose a plan it will isolate itself and ask if you want to enroll in this plan. If yes, click “Yes and Continue”



HealthCare.gov Individuals & Families Small Businesses

Apply Pick plans Enroll

1 2 3 4 5 6 7 8 Select health and/or dental plans TO DO LIST / CHANGE MY INFORMATION BACK

Plan selection

Alliant Health Plans - SoloCare Bronze PPO 40021 Whitfield
 Bronze PPO Plan ID: 83761GA0040172

Monthly premium	Deductible	Out-of-pocket maximum	Copayments / Coinsurance	Estimated total yearly costs	Providers & drugs
\$301.70	\$7,900 (individual total)	\$7,900 (individual total)	Emergency room care: no charge after deductible Generic drugs: no charge after deductible Primary doctor: no charge after deductible Specialist doctor: no charge after deductible	CHANGE	1 medical providers covered CHANGE

- Adult dental benefit not included

Would you like to enroll in this plan?

YES NO

CONTINUE

ALL TOPICS | GUIDANCE | CONTACT US | ABOUT US

NONDISCRIMINATION / ACCESSIBILITY | PRIVACY POLICY | SECURITY NOTICE | COMPLAINT POLICY | LINKS / THIS SITE | PLAN DOCUMENTS

中文 | KREYÖL | FRANÇAIS | DEUTSCH | ગુજરાતી | हिन्दी | ITALIANO | 日本語 | 한국어 | POLSKI | PORTUGUÊS | РУССКИЙ | ESPAÑOL | TAGALOG | TIẾNG VIỆT

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USA.gov

EligibilityResultsN...pdf

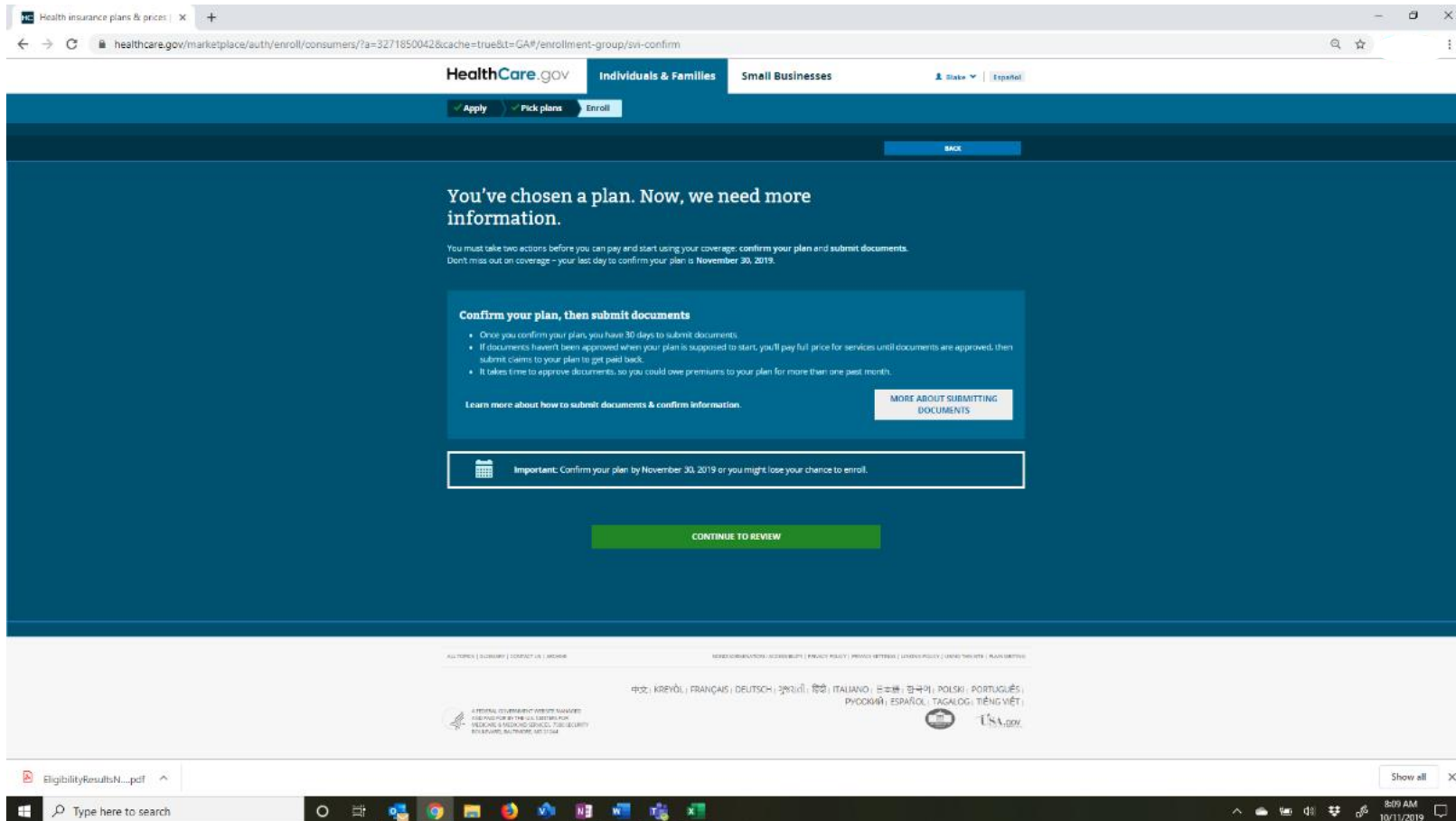
Type here to search

8:08 AM 10/11/2019

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP THIRTY-SEVEN: In rare circumstances you may be required to submit documentation.



HealthCare.gov Individuals & Families Small Businesses State Español

Apply Pick plans Enroll

BACK

You've chosen a plan. Now, we need more information.

You must take two actions before you can pay and start using your coverage: confirm your plan and submit documents. Don't miss out on coverage – your last day to confirm your plan is November 30, 2019.

Confirm your plan, then submit documents

- Once you confirm your plan, you have 30 days to submit documents.
- If documents haven't been approved when your plan is supposed to start, you'll pay full price for services until documents are approved, then submit claims to your plan to get paid back.
- It takes time to approve documents, so you could owe premiums to your plan for more than one past month.

Learn more about how to submit documents & confirm information. [MORE ABOUT SUBMITTING DOCUMENTS](#)

Important: Confirm your plan by November 30, 2019 or you might lose your chance to enroll.

[CONTINUE TO REVIEW](#)

ALL TOPICS | ACCESSIBILITY | CONTACT US | WORKSHEET

NEEDS EVALUATION | ACCESSIBILITY | PRIVACY POLICY | PROVIDER NETWORK | LANGUAGE POLICY | LANGUAGE SERVICES | PLAN INFORMATION

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EligibilityResultsN...pdf Show all

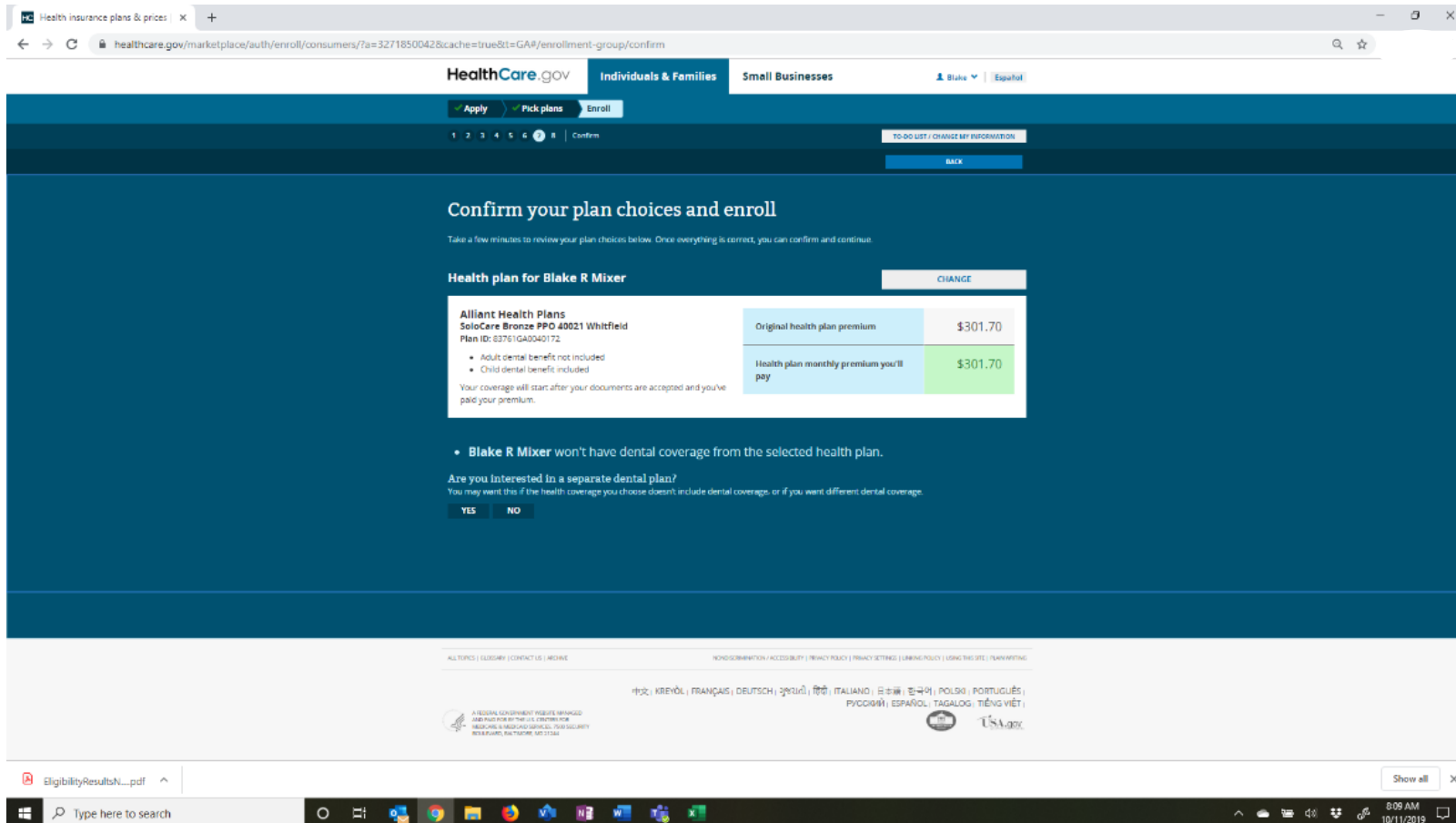
Type here to search

8:09 AM 10/11/2019

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP THIRTY-EIGHT: Confirm the plan choice and answer the question about dental coverage to “Continue”

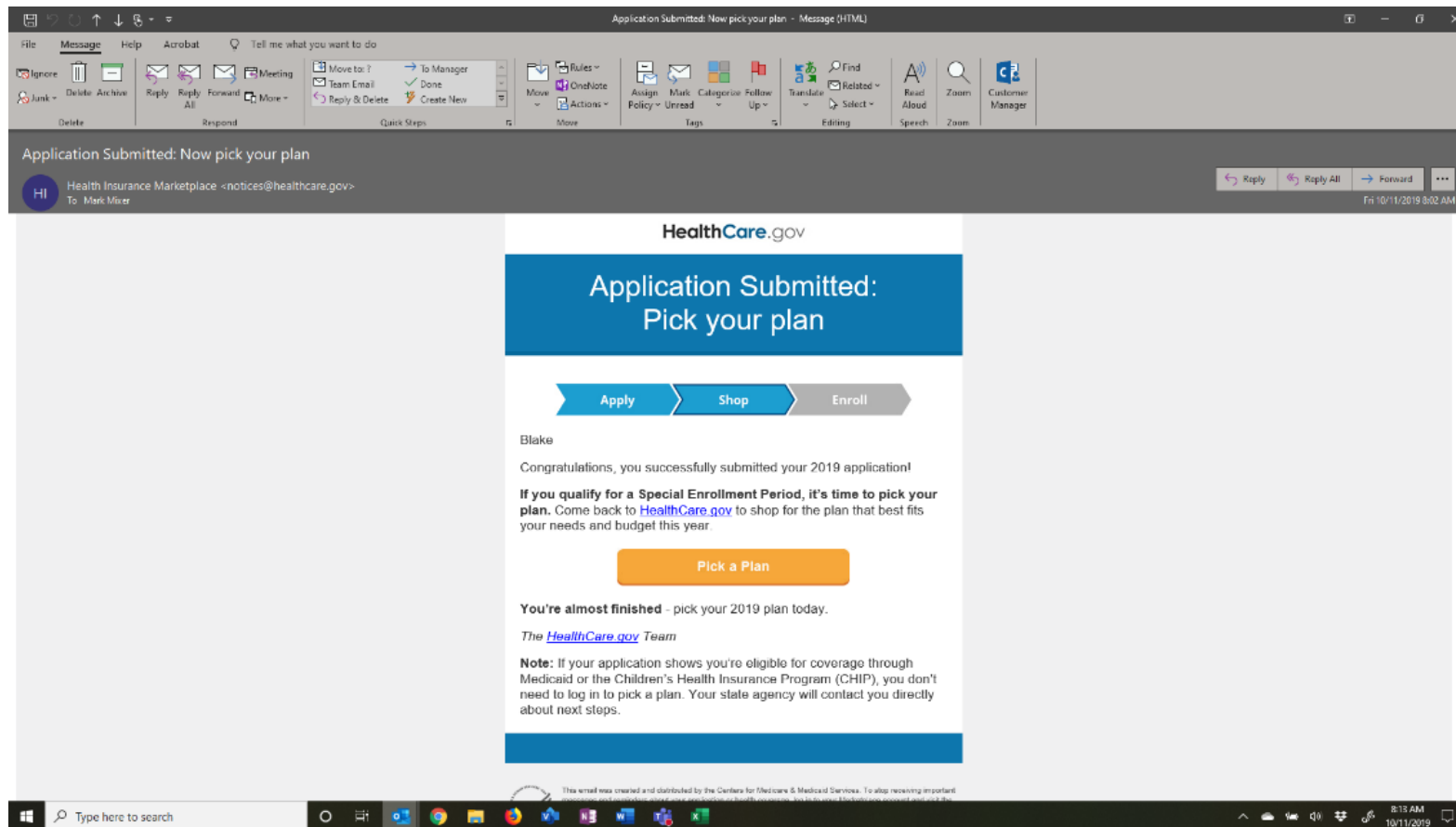


The screenshot shows the HealthCare.gov website during the enrollment process. The user is at the 'Confirm' step of a 6-step process. The page title is 'Confirm your plan choices and enroll'. Below this, it says 'Take a few minutes to review your plan choices below. Once everything is correct, you can confirm and continue.' The selected plan is 'Alliant Health Plans SoloCare Bronze PPO 40021 Whitfield' with Plan ID: 83761GA0040172. A table shows the 'Original health plan premium' as \$301.70 and the 'Health plan monthly premium you'll pay' as \$301.70. Below the table, it states 'Your coverage will start after your documents are accepted and you've paid your premium.' A bullet point indicates 'Blake R Mixer won't have dental coverage from the selected health plan.' A question asks 'Are you interested in a separate dental plan?' with a subtext 'You may want this if the health coverage you choose doesn't include dental coverage, or if you want different dental coverage.' There are 'YES' and 'NO' buttons. The footer includes a list of languages and a note about the federal government's role in providing health coverage.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

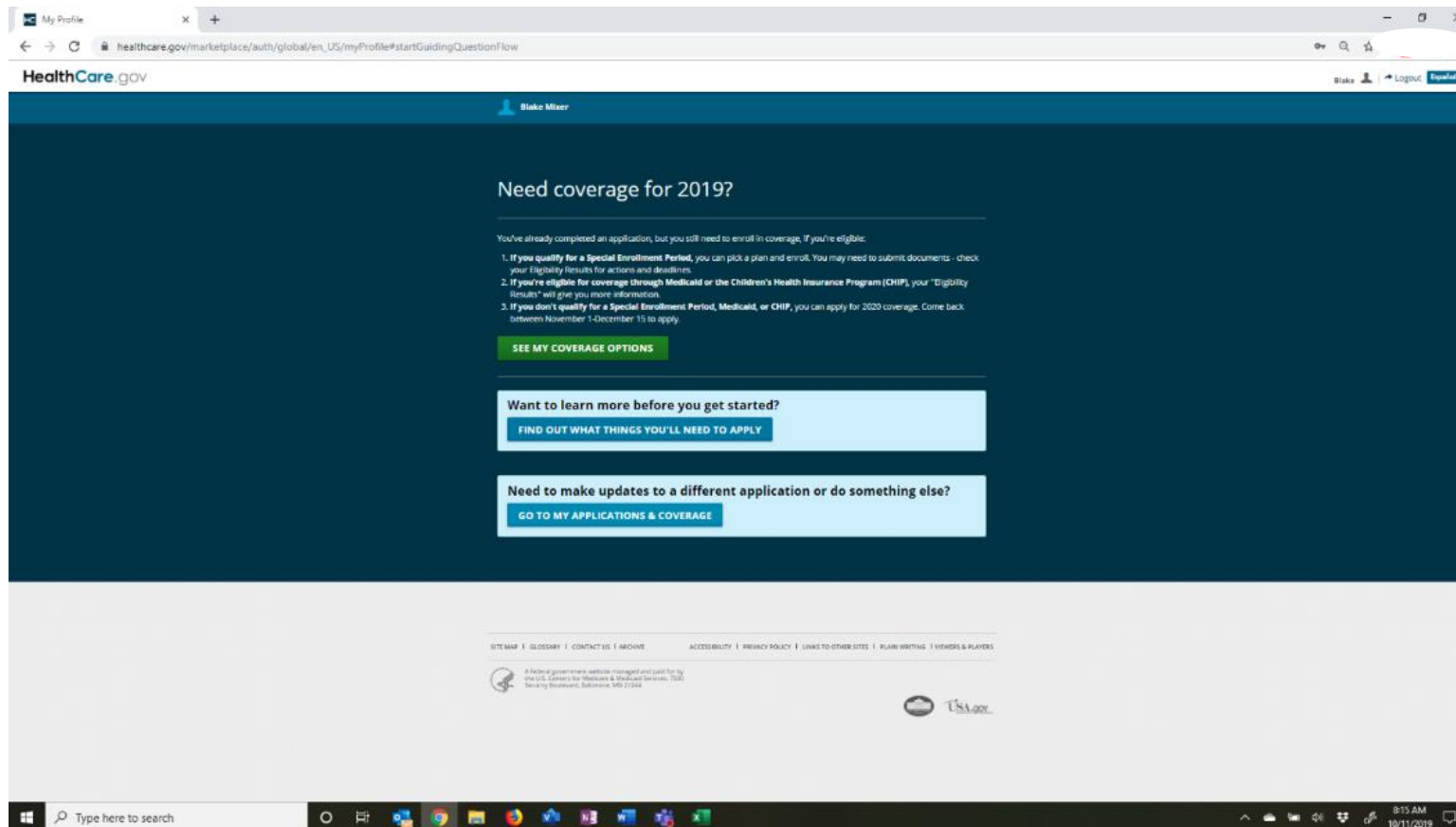
INFORMATION: IF YOU STOP IN THE MIDDLE OF A PROCESS... YOU will receive an email encouraging you to continue from where you left off.



2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

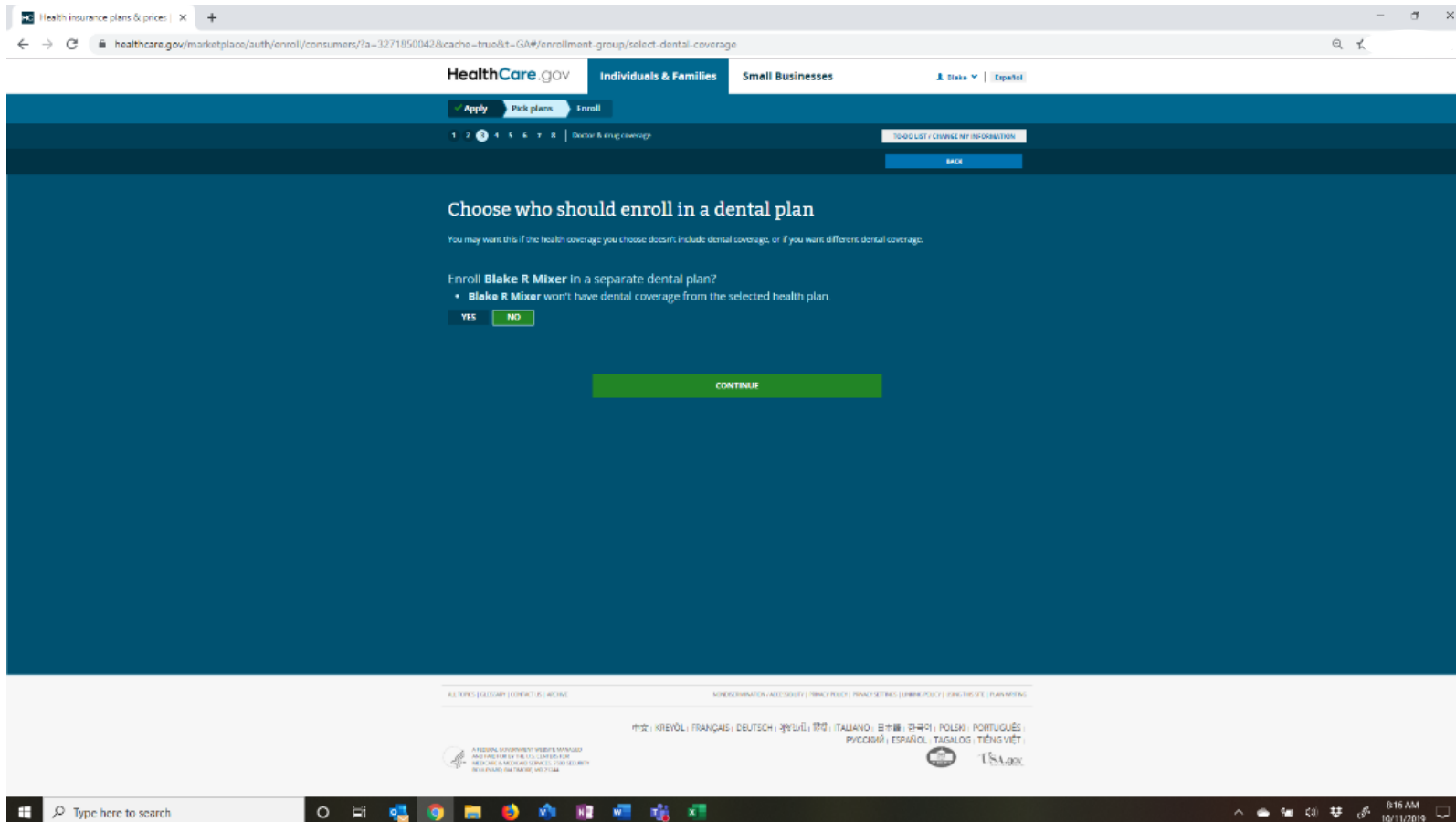
INFORMATION: When you log back on ... select the bottom link ... GO TO MY APPLICATIONS & COVERAGE and select the application to continue.



2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP THIRTY-NINE: Make a choice as to enrolling in a dental plan.



The screenshot shows the HealthCare.gov website during the enrollment process. The browser address bar displays the URL: `healthcare.gov/marketplace/auth/enroll/consumers/7a-3271850042&cache=true&utm=GA#enrollment-group/select-dental-coverage`. The page header includes the HealthCare.gov logo and navigation tabs for "Individuals & Families" and "Small Businesses". Below the header, there are buttons for "Apply", "Pick plans", and "Enroll". A progress bar indicates the current step is "Dental & drug coverage".

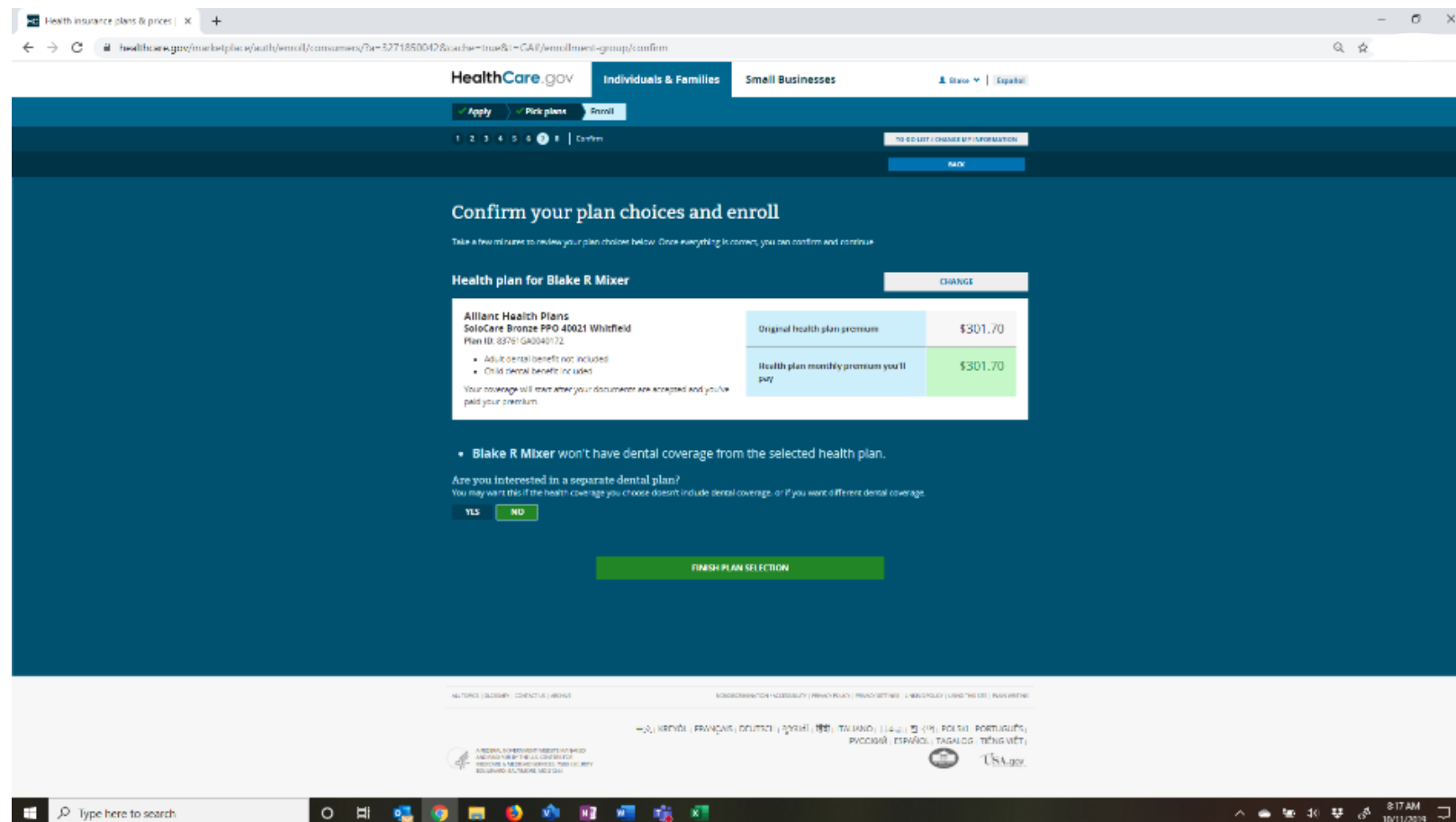
The main content area is titled "Choose who should enroll in a dental plan". It includes a sub-header: "You may want this if the health coverage you choose doesn't include dental coverage, or if you want different dental coverage." Below this, it asks: "Enroll Blake R Mixer in a separate dental plan?". A bullet point states: "Blake R Mixer won't have dental coverage from the selected health plan". There are two buttons: "YES" and "NO". The "NO" button is highlighted in green. Below the buttons is a large green "CONTINUE" button.

At the bottom of the page, there is a footer with links for "ALL TOPICS", "FAQS", "CONTACT US", "ABOUT US", "SUPPORT", "ABOUT US", "CONTACT US", "ABOUT US", "SUPPORT", "ABOUT US", "CONTACT US", "ABOUT US", "SUPPORT". There are also logos for "U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES", "U.S. SOCIAL SECURITY ADMINISTRATION", "U.S. DEPARTMENT OF LABOR", "U.S. DEPARTMENT OF AGRICULTURE", "U.S. DEPARTMENT OF EDUCATION", "U.S. DEPARTMENT OF JUSTICE", "U.S. DEPARTMENT OF THE INTERIOR", "U.S. DEPARTMENT OF THE ARMY", "U.S. DEPARTMENT OF THE NAVY", "U.S. DEPARTMENT OF THE AIR FORCE", "U.S. DEPARTMENT OF THE ENERGY", "U.S. DEPARTMENT OF THE TREASURY", "U.S. DEPARTMENT OF THE ENVIRONMENT", "U.S. DEPARTMENT OF THE OCEANOGRAPHY", "U.S. DEPARTMENT OF THE COAST GUARD", "U.S. DEPARTMENT OF THE MARINE CORPS", "U.S. DEPARTMENT OF THE ARMY", "U.S. DEPARTMENT OF THE NAVY", "U.S. DEPARTMENT OF THE AIR FORCE", "U.S. DEPARTMENT OF THE ENERGY", "U.S. DEPARTMENT OF THE TREASURY", "U.S. DEPARTMENT OF THE ENVIRONMENT", "U.S. DEPARTMENT OF THE OCEANOGRAPHY", "U.S. DEPARTMENT OF THE COAST GUARD", "U.S. DEPARTMENT OF THE MARINE CORPS".



2020 BENEFIT YEAR

STEP FORTY: Click on "Finish Plan Selection"





2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

STEP FORTY-ONE: RECORD the PLAN ID information or screen-print so you have this information.

You're almost done

To activate your new coverage and be fully enrolled, you must pay your first month's premium by your plan's due date.

Health Plan for Karen Dravenstatt-Moc

Geisinger Health Plan
Geisinger Marketplace HMO 30/60/3500
Plan ID: 22444PA001003001

To avoid cancellation, you must pay your first month's premium by the estimated effective date of 01/01/2017

Your plan will contact you in the next few days with details on how to pay. You can also visit your plan online to make your payment now (if your plan accepts online payment), or call .

Amount due
\$196.32

PAY FOR HEALTH PLAN NOW

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

FREQUENTLY ASKED QUESTIONS *(and some not-so-frequently asked as well)*

1. Why do I need an account?

An account allows you to electronically submit your application, compare and select QHPs, view the status of your application, and complete other Marketplace-related activities.

2. Can I set up multiple accounts?

No, you are only able to create one account.

3. What if I do not have an email account?

You may create an email account with an email service provider of your choice or choose to submit a paper application to participate in the Marketplace or by calling the Marketplace Call Center.

4. What if my password is not accepted?

If you are still unable to create a password after confirming you have followed the requirements, contact the Marketplace Call Center for further assistance.

5. What if my username is not accepted?

You cannot select a username if it is already in use by another applicant. You should try another username or contact the Marketplace Call Center for further help.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

6. Can I still set up an online account after I mail in my paper application?

If you have submitted a paper application and wish to set up an online account, you should contact the Marketplace Call Center to obtain an application ID number after you receive your eligibility notice in the mail, if available. You should then go to the HealthCare.gov website and create an online Marketplace account.

After logging into your account, click the “Find my application” hyperlink on the My Applications & Coverage screen and then enter your application ID number that is linked to the paper application you submitted.

Please remember that all information - first name, last name, city, state, and ZIP code - for the person listed as the household contact on the original application must be an exact match for the contact information used for creating an account on HealthCare.gov. From here, you will be able to view your eligibility determinations and continue with the enrollment process.

7. Should I make sure to remember or keep a secure record of my username, password, and application ID once they are created?

Yes. You will need your username and password each time you log in to HealthCare.gov and you may need your application ID for certain Marketplace activities (e.g., submitting supporting documentation, filing an appeal).

8. Why do I need to verify my identity?

To protect your personal information, you must take a few steps to verify your identity before you can finish creating a Marketplace account and completing an application online. Without this process, an unauthorized person could create an account and apply for health coverage in your name without your knowledge.

9. How does HealthCare.gov verify my identity?

HealthCare.gov compares your responses to identity verification questions with information from your Experian consumer report.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

10. Why was my identity verification unsuccessful?

Identity verification uses specific information contained in your Experian consumer report. Sometimes this information has not been recently updated or the information is inaccurate. For example, you may have recently paid off a loan that has not yet been reported to Experian. Other times, Experian may not have enough information about you in its systems to successfully verify your identity.

11. Will identity verification affect my credit score?

No. If you check your credit report, you may see an inquiry from CMS. CMS uses consumer reporting agencies like Experian to verify the information you use to create an account. Your credit score will not be affected by inquiries from CMS.

12. If my identity verification is unsuccessful, will I be unable to enroll in a Marketplace plan?

If you are unable to verify your identity successfully, you should call the Marketplace Call Center. They will be able to assist you with the identity verification process as well as with completing an application and submitting a plan selection.

13. Do I have to enter my Social Security number (SSN) to apply for health coverage?

If you have an SSN and you are applying for health coverage for yourself, you must provide your SSN. If you do not have a SSN or you are not applying for coverage for yourself, you are not required to enter one, unless you are the tax filer whose tax return information is used to determine eligibility for an applicant. However, even if you are not applying for coverage for yourself or are not the tax filer, entering your SSN may allow the Marketplace to more quickly determine applicants' eligibility for coverage. It may also help to prevent a request from the Marketplace for additional documentation.

14. Why do I need to submit supporting documentation?

The Marketplace may request supporting documentation to verify the information you provided on your application. The Marketplace verifies information to ensure only eligible individuals obtain coverage through the Marketplace and/or eligibility for help paying for coverage.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

15. How do I convert my paper application to the electronic format if I have not yet submitted the application?

If you have not yet submitted your application, you will need to follow a manual process to convert your paper application to an electronic format. You may create an account online and complete identity proofing. Enter the information you have collected on the paper application in the fields provided by the Marketplace portal.

16. I want to change or remove an eligibility application that I previously started. How can I do this?

Log in to your account to view any eligibility applications that you previously submitted or that are still in progress. To remove an application, click the “Remove” button listed under the application’s ID number. To edit information on an application that is still in-progress, click on the application you would like to edit then select the “Continue Application” button.

17. How do I know when the Marketplace receives the documents I scanned and uploaded from home?

You can log in to your account and verify whether the Marketplace has received your documents.

18. If the document I am scanning has multiple pages, can I upload each page separately?

Yes, you may upload pages separately.

19. Why do you need to know if I currently have health coverage?

If you already have health coverage that meets MEC requirements other than individual market coverage, then you will not be eligible to receive the benefit of APTC or CSR (although you may be eligible to purchase coverage through the Marketplace without financial assistance). However, if you have job-based coverage but it is not considered affordable for you or it does not meet minimum value standards, you might still be eligible to receive APTC and CSR to lower the cost of your QHP through the Marketplace (see definition of minimum value standards in Appendix B).

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

20. Can I see the plans I might be able to purchase before I finish my application?

Yes, on the HealthCare.gov homepage, you may select the “Change or Update Your Plan” link and then select the “See Plans and Prices” link. After providing basic information including age, location, and the type of plan desired, consumers can view a list of plans and estimated premiums.

21. Will I be able view, compare, and select QHPs while the Marketplace verifies my application information?

Yes, you will be able to view, compare and select a QHP. You will also be able to see the eligibility that you will be provided while the Marketplace processes any supporting documentation that may be needed from you, if applicable.

22. What if I did not receive my eligibility results?

If you have an account, you should log in to your account and confirm that you have not received an electronic notice in your Message Center. If you are waiting for a paper notice, you may call the Marketplace Call

23. How do I look at the different plans and compare them?

You may view and compare plans by logging in to your HealthCare.gov account or using the “See Plans and Prices” tool on HealthCare.gov before you create an account.

24. Can I browse health plans in the Marketplace without creating an account?

Yes, you may browse and compare plans on the HealthCare.gov website.

25. When can I select my health plan?

During Open Enrollment or if you are eligible for an special enrollment period (SEP), you may select an insurance plan after you have completed an eligibility application and received eligibility results indicating that you are eligible to enroll in a QHP through the Marketplace.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

26. May I select more than one health plan?

You may only select one health plan for each individual. You may also select stand-alone dental coverage, if available. However, you may select different health plans for different people on a single application by forming different enrollment groups in the enrollment section of HealthCare.gov (after submitting the application).

27. Can I select a stand-alone dental plan QHP?

If you want to enroll in a stand-alone dental plan QHP through individual Health Insurance MarketplaceSM, you can select a medical plan that includes dental coverage, and you may also select a stand-alone dental plan. You must be enrolled in a medical plan to enroll in dental coverage in Individual Health Insurance Marketplace SM 22.

28. After I determine the filtering options for my plan comparison, how do I prioritize them?

You will need to determine what factors are most important to you. Some factors that you may want to consider include costs, providers (like doctors, hospitals, and pharmacies) that the health insurer or plan has contracted with to provide health care services (known as the “network”), and what prescription drugs the plan’s formulary covers.

29. When do I see the cost of the health plans?

You can see estimated costs of health plans before you apply.

30. Are all QHP benefits the same despite different QHP costs?

No, you will see differences within coverage categories, and you may see additional benefits that only some plans offer. However, all QHPs provide coverage of the required essential health benefits and all QHPs (other than stand-alone dental plan QHPs) are considered minimum essential coverage (MEC).

HealthCare.gov offers several different tools to help consumers compare and contrast plans, including filtering and sorting options, yearly cost estimates, and in-network provider and medication coverage look-up tools.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

31. How do I make payments?

Your insurance company will inform you of the acceptable methods of payment.

Generally, you can make payments through your health plan's website if the issuer makes online payments available, by phone if the issuer accepts payments by phone, or via mail directly to the health plan. You will not make payments for individual market coverage to the Marketplace, but the Marketplace may help redirect you to your health insurance company's website so you can pay your premium.

32. Can I make payments by check? May I pay in cash?

Your health insurance company will inform you of the acceptable methods of payment. Health insurance companies are required to have methods of payment that are available to consumers who do not have checking accounts or credit cards.

33. What happens if I miss a payment? Does my coverage end?

You will need to contact your health insurance company to confirm what happens after missing a payment. Coverage might not end immediately, and your health insurance company may provide a grace period. Under Marketplace rules, QHP issuers must provide a grace period of three consecutive months for an enrollee, who when failing to timely pay premiums, is receiving advance payments of the premium tax credit. They must also grant enrollees who do not receive advance payments of the premium tax credit (APTC) a grace period in accordance with state laws. Agents or brokers and consumers may want to contact their State Department of Insurance (DOI) for more information on grace periods based on state rules.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

RESOURCE CONTACT LIST

	Contact Information	What does this resource do?	How should consumers use this resource?
Center for Consumer Information & Insurance Oversight (CCIIO)	www.CMS.gov/ccio/index.html	This entity implements many provisions of the Affordable Care Act, the health reform bill signed into law in March 2010. CCIIO oversees the implementation of the provisions related to private health insurance.	<ul style="list-style-type: none"> • To gather more information on the Affordable Care Act by referencing detailed fact sheets, FAQs, and other resources.
Experian Help Desk	1-866-578-5409	The Experian Help Desk assists consumers with verifying their identity over the phone so that they may proceed with eligibility and enrollment activities after creating an account on HealthCare.gov.	<ul style="list-style-type: none"> • To verify their identity over the phone if they were unsuccessful in their attempt to verify their identity on HealthCare.gov. When necessary, the Marketplace will give consumers a unique identity verification code and instruct them to contact the Experian Help Desk.
Marketplace Call Center	1-800-318-2596 TTY: 1-855-889-4325 (all languages available)	The Marketplace Call Center aids consumers who need information or want to enroll in health coverage through the Marketplace.	<ul style="list-style-type: none"> • To get answers to questions while applying for health coverage using the online or paper application. • To apply for health coverage over the phone.

2020 BENEFIT YEAR

How to Create a HealthCare.gov Account & Enroll in an Individual/Family Plan

HealthCare.gov	www.HealthCare.gov	This website allows consumers to access information about the Affordable Care Act and to enroll in health coverage through the Marketplace.	<ul style="list-style-type: none"> • To find out about health coverage options available through the Marketplace. • To apply for health coverage online. • To get real-time answers to questions using the online chat function.
Internal Revenue Service (IRS)	www.IRS.gov	This federal agency collects taxes from individuals and businesses in the U.S.	<ul style="list-style-type: none"> • To learn more about the effects of the Affordable Care Act on consumers' tax returns.
Medicare	www.Medicare.gov	This federal program is run by CMS and provides health coverage to qualified individuals who are 65 years of age or older and/or have a disability.	<ul style="list-style-type: none"> • To learn more about eligibility for Medicare or apply for Medicare online. • To learn more about or make changes to existing Medicare benefits.